Changes for the Better

MITSUBISHI ELECTRIC

SPLIT-TYPE, HEAT PUMP AIR CONDITIONERS

Revision A:
- PARTS LIST has been revised.

INDOOR UNIT

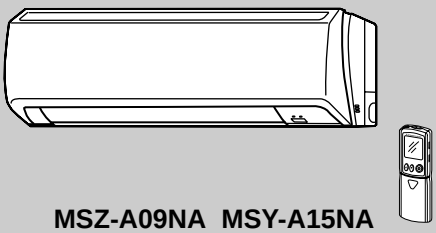
SERVICE MANUAL

No. OB450
REVISED EDITION-A

Wireless type
Models

MSZ-A09NA
MSZ-A12NA
MSZ-A15NA
MSZ-A17NA
MSZ-A24NA
MSY-A15NA
MSY-A17NA
MSY-A24NA

Outdoor unit service manual
MUZ-A·NA Series (OB451)
MXZ-A·NA Series (OB444)



MSZ-A09NA MSY-A15NA
MSZ-A12NA MSY-A17NA
MSZ-A15NA
MSZ-A17NA

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NOTE:
This service manual describes technical data of the intdoor units.
RoHS compliant products have <G> mark on the spec name plate.
For servicing of RoHS compliant products, refer to the PARTS LIST (RoHS compliant).

Mr.SLIM™

Revision A:
- PARTS LIST has been revised. (10-1.8, 10-2.8)

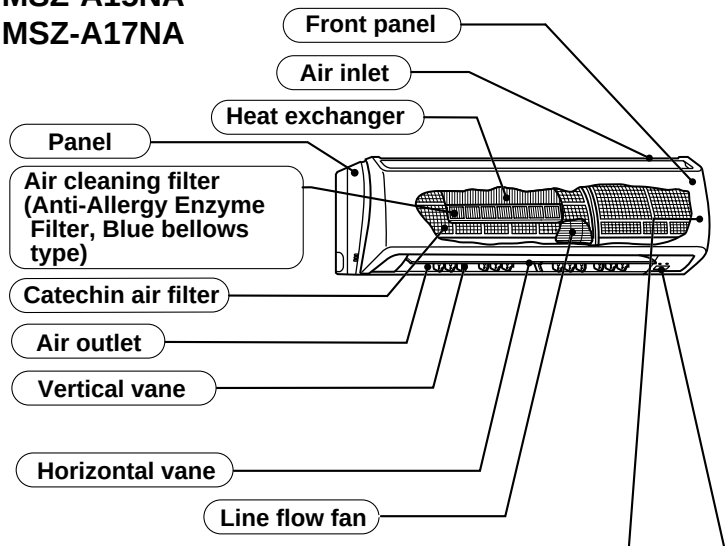
1 TECHNICAL CHANGES

MSZ09UN → MSZ-A09NA
MSZ12UN → MSZ-A12NA
MSH15TN → MSZ-A15NA
MSH17TN → MSZ-A17NA
MSH24WN → MSZ-A24NA
MS15TN → MSY-A15NA
MS17TN → MSY-A17NA
MS24WN → MSY-A24NA

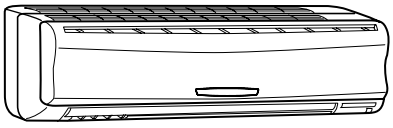
1.Control method between indoor and outdoor has been changed.
2.Indoor fan motor has been changed.
3.Signal of remote controller has been changed. (It is not available for conventional models.)

2 PART NAMES AND FUNCTIONS

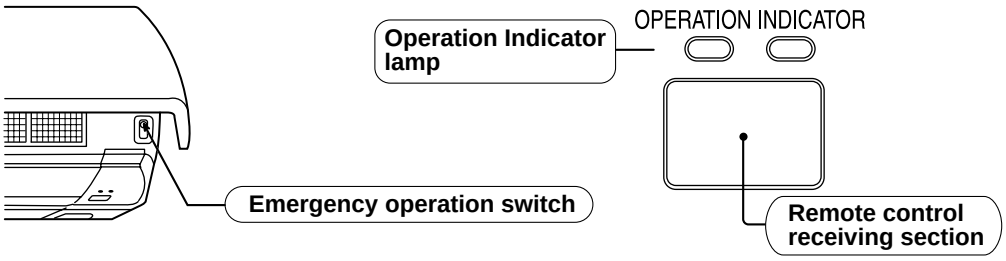
MSZ-A09NA MSY-A15NA
MSZ-A12NA MSY-A17NA
MSZ-A15NA
MSZ-A17NA



MSZ-A24NA
MSY-A24NA



MSZ-A09NA
MSZ-A12NA
MSZ-A15NA
MSZ-A17NA
MSY-A15NA
MSY-A17NA



MSZ-A24NA
MSY-A24NA

ACCESSORIES

		MSZ-A09NA MSZ-A17NA MSZ-A12NA MSY-A15NA MSZ-A15NA MSY-A17NA	MSZ-A24NA MSY-A24NA
①	Installation plate	1	1
②	Installation plate fixing screw 4 × 25 mm	8	7
③	Remote controller holder	1	1
④	Fixing screw for ③ × 3.5 × 1.6 mm (Black)	2	2
⑤	Battery (AAA) for remote controller	2	2
⑥	Wireless remote controller	1	1
⑦	Felt tape (Used for left or left-rear piping)	1	1
⑧	Conduit plate	1	–

3 SPECIFICATION

Item \ Model			MSZ-A09NA	MSZ-A12NA
INDOOR UNIT MODEL			MSZ-A09NA	MSZ-A12NA
External finish			White	
Power supply		V, phase, Hz	208/230, 1, 60	
Max.-fuse size (time delay)/ Disconnect switch		A	15	
Min. circuit ampacity		A	1.0	1.0
Fan motor		F.L.A	0.76	0.76
Airflow Low—Med.—High	HEAT Dry	CFM	307-222-159	353-240-159
	COOL Dry (Wet)	CFM	307(275)-229(205)-152(134)	353(318)-240(215)-152(134)
Moisture removal		pt./h	2.3	3.2
Sound level Low-Med.-High		dB(A)	22-33-38	22-34-42
Cond. drain connection O.D.		in.	5/8	
Dimensions	W	in.	30-11/16	
	D	in.	8-1/4	
	H	in.	11-3/4	
Weight		lb.	23	23
REMOTE CONTROLLER			Wireless type	
Control voltage (by built-in transformer)			12-24V DC	

Item \ Model			MSZ-A15NA	MSY-A15NA	MSZ-A17NA	MSY-A17NA
INDOOR UNIT MODEL			MSZ-A15NA	MSY-A15NA	MSZ-A17NA	MSY-A17NA
External finish			White			
Power supply		V, phase, Hz	208/230, 1, 60			
Max.-fuse size (time delay)/ Disconnect switch		A	15			
Min. circuit ampacity		A	1.0		1.0	
Fan motor		F.L.A	0.76		0.76	
Airflow Low—Med.—High	HEAT Dry	CFM	381-314-254	—	381-314-254	—
	COOL Dry (Wet)	CFM	381(342)-328(293)-268(240)		381(342)-328(293)-268(240)	
Moisture removal		pt./h	4.7		5.1	
Sound level Low-Med.-High (Cooling/Heating)		dB(A)	34-40-45/34-38-44	34-40-45/ —	34-40-46/34-38-44	34-40-46/ —
Cond. drain connection O.D.		in.	5/8			
Dimensions	W	in.	30-11/16			
	D	in.	8-1/4			
	H	in.	11-3/4			
Weight		lb.	23		23	
REMOTE CONTROLLER			Wireless type			
Control voltage (by built-in transformer)			12-24V DC			

Item \ Model			MSZ-A24NA	MSY-A24NA
INDOOR UNIT MODEL			MSZ-A24NA	MSY-A24NA
External finish			White	
Power supply		V, phase, Hz	208/230, 1, 60	
Max.-fuse size (time delay)/ Disconnect switch		A	15	
Min. circuit ampacity		A	1.0	1.0
Fan motor		F.L.A	0.76	0.76
Airflow Low—Med.—High	HEAT Dry	CFM	568-486-296	—
	COOL Dry (Wet)	CFM	568(508)-431(385)-296(265)	568(508)-431(385)-296(265)
Moisture removal		pt./h	7.3	7.3
Sound level Low-Med.-High (Cooling/Heating)		dB(A)	34-40-49/34-40-48	34-40-49/ —
Cond. drain connection O.D.		in.	5/8	
Dimensions	W	in.	43-5/16	
	D	in.	10-1/4	
	H	in.	12-13/16	
Weight		lb.	37	37
REMOTE CONTROLLER			Wireless type	
Control voltage (by built-in transformer)			12-24V DC	

NOTE : Test conditions are based on ARI 210/240.
- ✵1 : Rating conditions (cooling) — Indoor : 80˚FDB, 67˚FWB, Outdoor : 95˚FDB, (75˚FWB)
  (heating) — Indoor : 70˚FDB, 60˚FWB, Outdoor : 47˚FDB, 43˚FWB
- ✵2 : (heating) — Indoor : 70˚FDB, 60˚FWB, Outdoor : 17˚FDB, 15˚FWB

3-1. OPERATING RANGE

(1) POWER SUPPLY

Model	Rated voltage	Guaranteed Voltage
MSZ-A09NA MSY-A15NA MSZ-A12NA MSY-A17NA MSZ-A15NA MSY-A24NA MSZ-A17NA MSZ-A24NA	208/230V 1phase 60Hz	Min. 198V 208V 230V Max. 253V

(2) OPERATION

Function	Intake air temperature / Condition	Indoor		Outdoor	
		DB (˚F)	WB (˚F)	DB (˚F)	WB (˚F)
Cooling	Standard temperature	80	67	95	—
	Maximum temperature	95	71	115	—
	Minimum temperature	67	57	14	—
	Maximum humidity	78%		—	
Heating	Standard temperature	70	60	47	43
	Maximum temperature	80	67	75	65
	Minimum temperature	70	60	14	13

3-2. OUTLET AIR SPEED AND COVERAGE RANGE

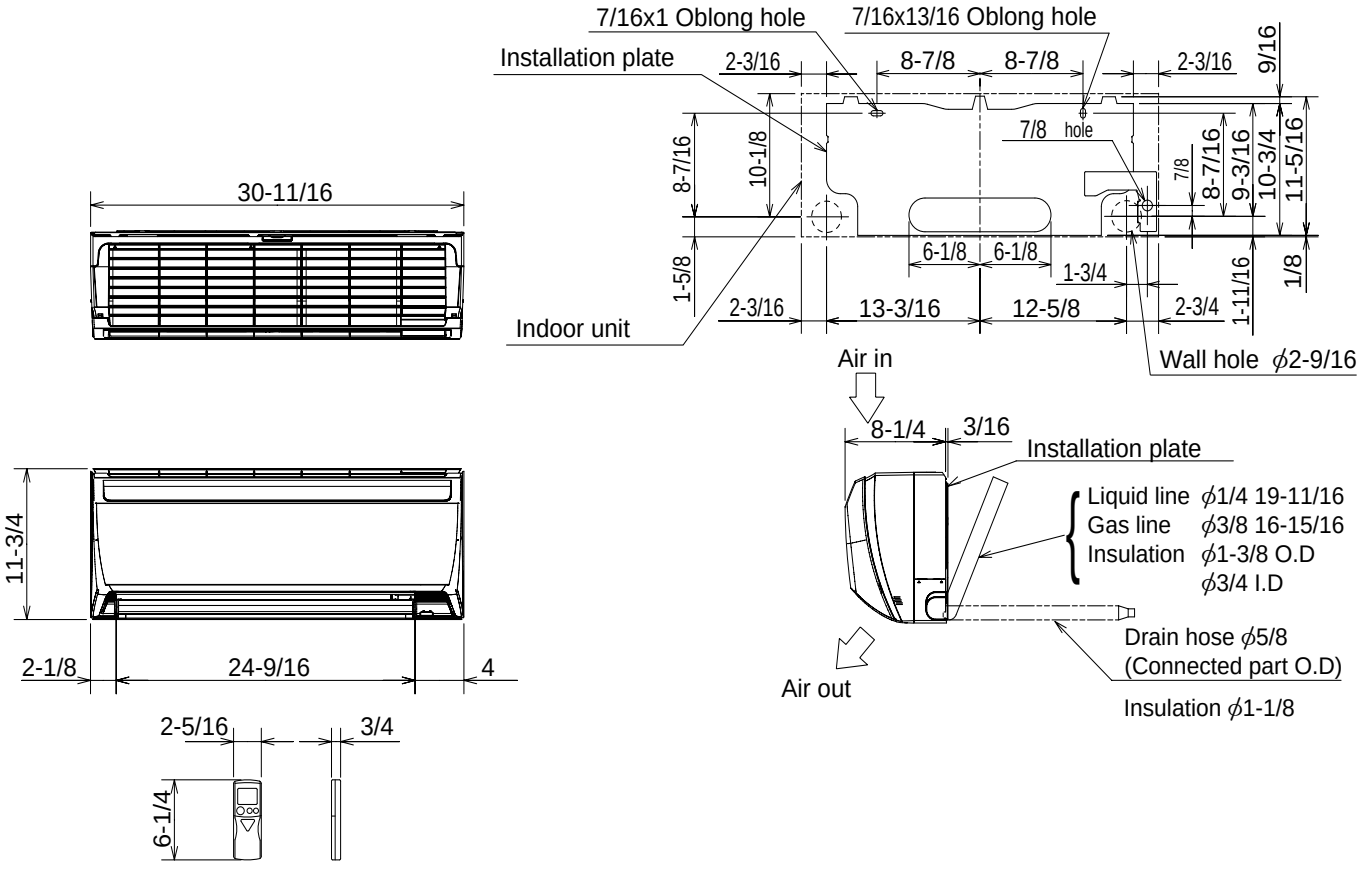
Model	Mode	Function	Air flow (CFM)	Air speed (ft./sec.)	Coverage range (ft.)
MSZ-A09NA	HEAT	Dry	307	16.8	23.4
	COOL	Dry	307	16.8	23.4
		Wet	275	15.1	21.0
MSZ-A12NA	HEAT	Dry	353	19.3	26.7
	COOL	Dry	353	19.3	26.7
		Wet	318	17.4	24.1
MSZ-A15NA	HEAT	Dry	381	20.9	28.8
MSZ-A15NA MSY-A15NA	COOL	Dry	381	20.9	28.8
		Wet	342	18.8	26.0
MSZ-A17NA	HEAT	Dry	381	20.9	28.8
MSZ-A17NA MSY-A17NA	COOL	Dry	381	20.9	28.8
		Wet	342	18.8	26.0
MSZ-A24NA	HEAT	Dry	568	20.2	34.4
MSZ-A24NA MSY-A24NA	COOL	Dry	568	20.2	34.4
		Wet	508	18.1	30.9

- The air coverage range is the figure up to the position where the air speed is 1 ft./sec., when air is blown out horizontally from the unit properly at the High speed position.
  The coverage range should be used only as a general guideline since it varies according to the size of the room and furniture arranged inside the room.

4 OUTLINES AND DIMENSIONS

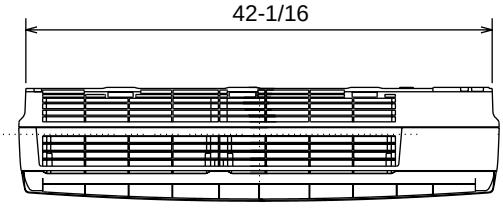
MSZ-A09NA MSY-A15NA
MSZ-A12NA MSY-A17NA
MSZ-A15NA
MSZ-A17NA

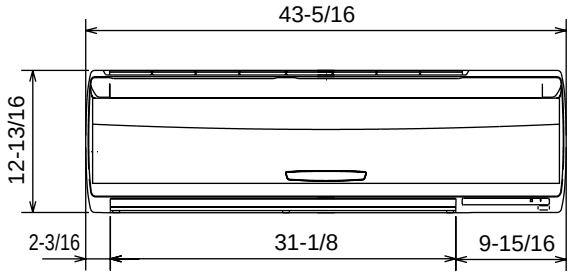
Unit : inch

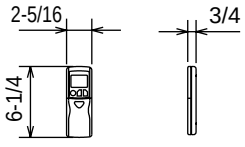


MSZ-A24NA
MSY-A24NA

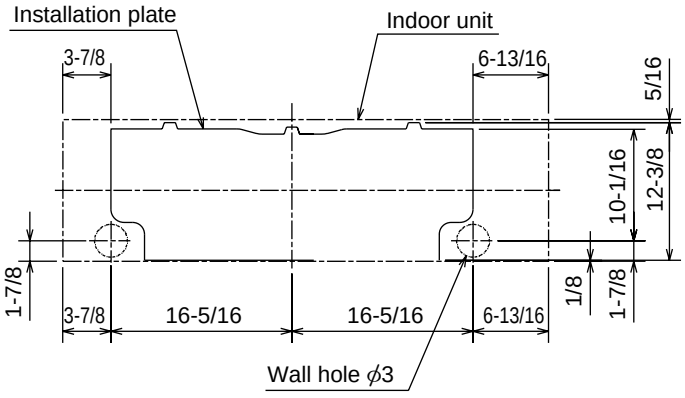
Unit : inch

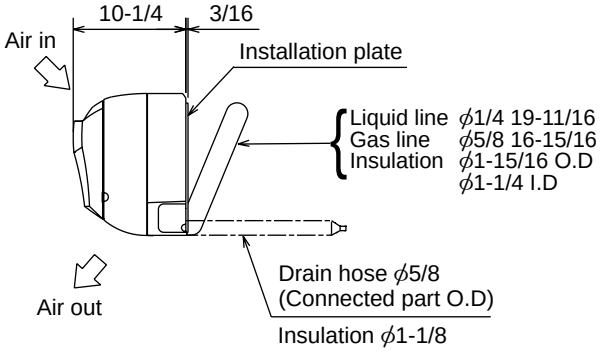






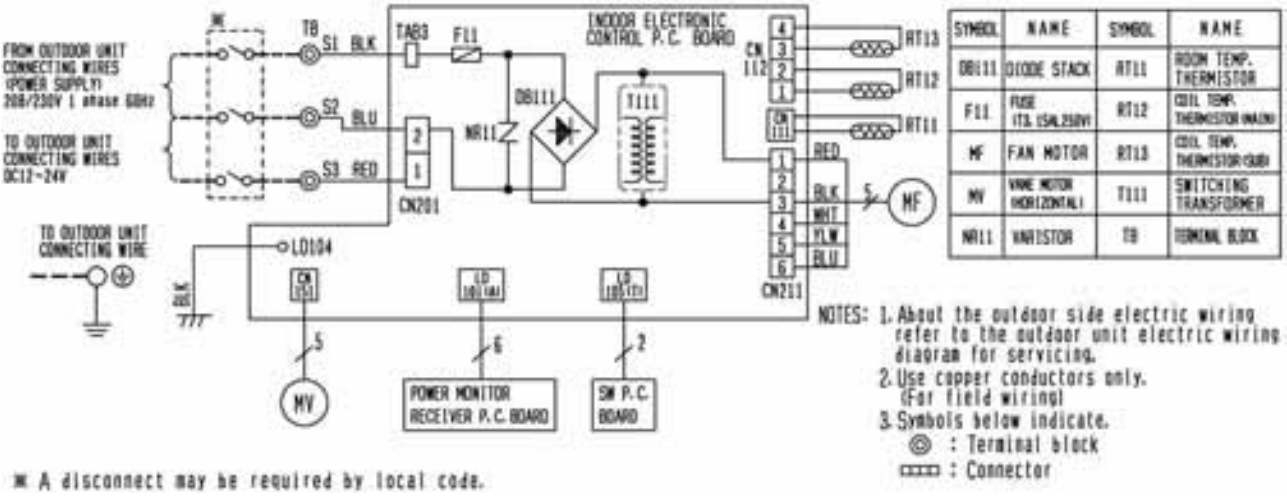
Wireless remote controller





5 WIRING DIAGRAM

MSZ-A09NA MSY-A15NA
MSZ-A12NA MSY-A17NA
MSZ-A15NA
MSZ-A17NA

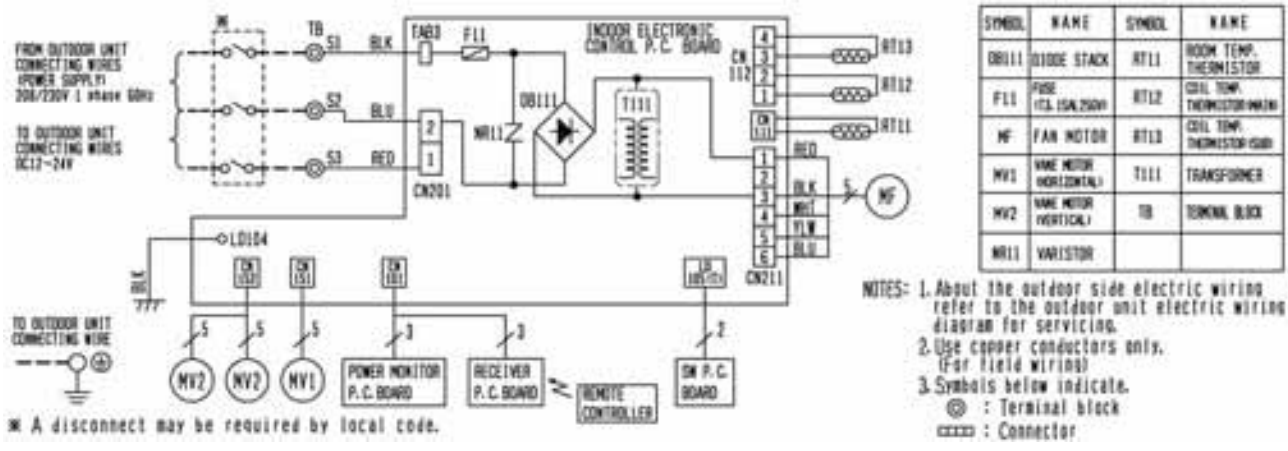


SYMBOL	NAME	SYMBOL	NAME
DB111	DIODE STACK	RT11	ROOM TEMP. THERMISTOR
F11	FUSE (T3.15AL250V)	RT12	COIL TEMP. THERMISTOR (MAIN)
MF	FAN MOTOR	RT13	COIL TEMP. THERMISTOR (SUB)
MV	VANE MOTOR (HORIZONTAL)	T111	SWITCHING TRANSFORMER
NR11	VARISTOR	TB	TERMINAL BLOCK

NOTES: 1. About the outdoor side electric wiring refer to the outdoor unit electric wiring diagram for servicing.
2. Use copper conductors only. (For field wiring)
3. Symbols below indicate.
◎ : Terminal block
⊏⊐ : Connector

※ A disconnect may be required by local code.

MSZ-A24NA
MSY-A24NA



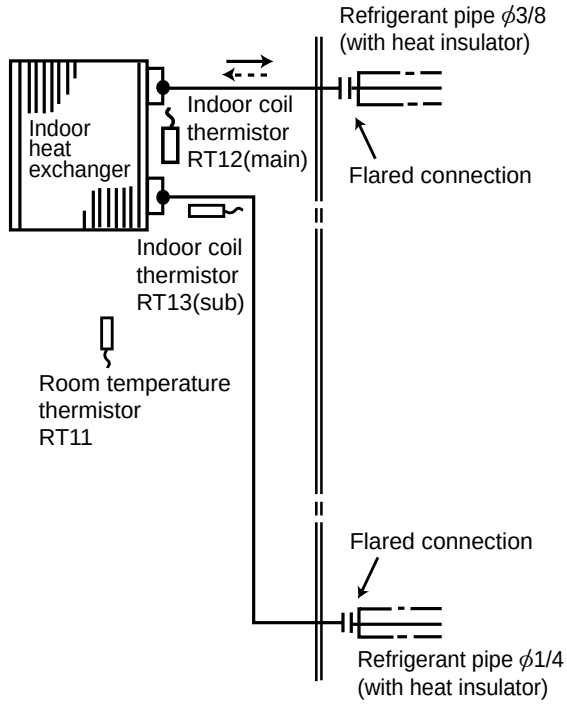
SYMBOL	NAME	SYMBOL	NAME
DB111	DIODE STACK	RT11	ROOM TEMP. THERMISTOR
F11	FUSE (T3.15AL250V)	RT12	COIL TEMP. THERMISTOR (MAIN)
MF	FAN MOTOR	RT13	COIL TEMP. THERMISTOR (SUB)
MV1	VANE MOTOR (HORIZONTAL)	T111	TRANSFORMER
MV2	VANE MOTOR (VERTICAL)	TB	TERMINAL BLOCK
NR11	VARISTOR		

NOTES: 1. About the outdoor side electric wiring refer to the outdoor unit electric wiring diagram for servicing.
2. Use copper conductors only. (For field wiring)
3. Symbols below indicate.
◎ : Terminal block
⊏⊐ : Connector

※ A disconnect may be required by local code.

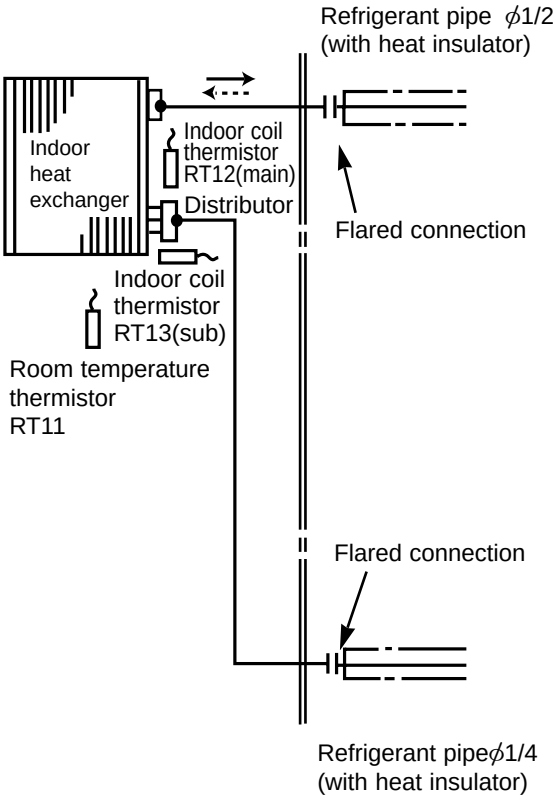
6 REFRIGERANT SYSTEM DIAGRAM

MSZ-A09NA
MSZ-A12NA

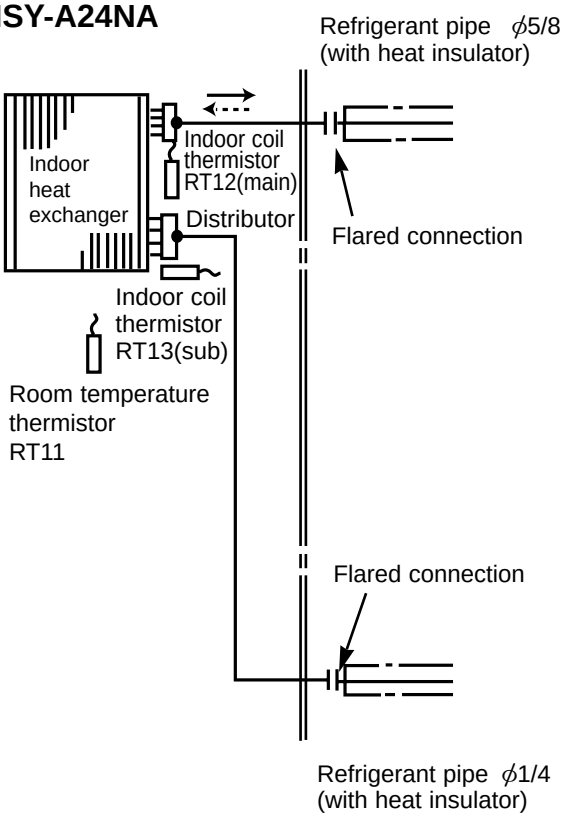


MSZ-A15NA MSY-A15NA
MSZ-A17NA MSY-A17NA

Unit:inch



MSZ-A24NA
MSY-A24NA



Refrigerant flow in cooling

Refrigerant flow in heating

7 SERVICE FUNCTIONS

MSZ-A09NA MSZ-A12NA MSZ-A15NA MSZ-A17NA MSZ-A24NA MSY-A15NA MSY-A17NA MSY-A24NA

7-1. TIMER SHORT MODE

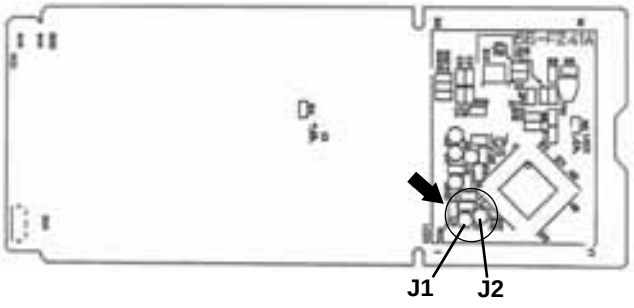
For service, set time can be shortened by short circuit of JPG and JPS the indoor electronic control P.C. board.
The time will be shortened as follows. (Refer to 8-7.)
Set time : 1-minute ➔ 1-second
Set time : 3-minute ➔ 3-second (It takes 3 minutes for the compressor to start operation. However, the starting time is shortened by short circuit of JPG and JPS.)

7-2. P.C. BOARD MODIFICATION FOR INDIVIDUAL OPERATION

A maximum of 4 indoor units with wireless remote controllers can be used in a room.
In this case, to operate each indoor unit individually by each remote controller, P.C. boards of remote controller must be modified according to the number of the indoor unit.

How to modify the remote controller P.C. board

Remove batteries before modification.
The board has a print as shown below :



NOTE : For modification, take out the batteries and press the OPERATE/STOP(ON/OFF) button twice or 3 times at first.
After finish modification, put back the batteries then press the RESET button.

The P.C. board has the print “J1” and “J2”. Solder “J1” and “J2” according to the number of indoor unit as shown in Table 1.
After modification, press the RESET button.

Table 1

	1 unit operation	2 units operation	3 units operation	4 units operation
No. 1 unit	No modification	Same as at left	Same as at left	Same as at left
No. 2 unit	–	Solder J1	Same as at left	Same as at left
No. 3 unit	–	–	Solder J2	Same as at left
No. 4 unit	–	–	–	Solder both J1 and J2

How to set the remote controller exclusively for particular indoor unit

After you turn the breaker ON, the first remote controller that sends the signal to the indoor unit will be regarded as the remote controller for the indoor unit.
The indoor unit will only accept the signal from the remote controller that has been assigned to the indoor unit once they are set.
The setting will be cancelled if the breaker has turned off, or the power supply has shut down.
Please conduct the above setting once again after the power has restored.

7-3. AUTO RESTART FUNCTION

When the indoor unit is controlled with the remote controller, the operation mode, the set temperature, and the fan speed are memorized by the indoor electronic control P.C. board. The “AUTO RESTART FUNCTION” sets to work the moment power has restored after power failure. Then, the unit will restart automatically.

Operation

① If the main power has been cut, the operation settings remain.

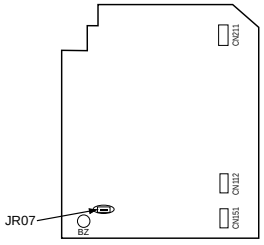
② After the power is restored, the unit restarts automatically according to the memory.
(However, it takes at least 3 minutes for the compressor to start running.)

How to release “AUTO RESTART FUNCTION”

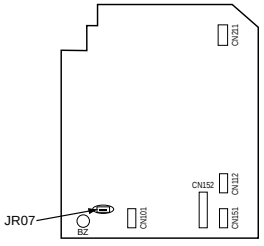
①Turn off the main power of the unit.

②Solder the Jumper wire JR07 on the indoor electronic control P.C. board. (Refer to 8-7.)

MSZ-A09/12/15/17NA
MSY-A15/17NA



MSZ-A24NA
MSY-A24NA



NOTE:

- The operation settings are memorized when 10 seconds have passed after the indoor unit was operated with the remote controller.
- If main power is turned OFF or a power failure occurs while AUTO START/STOP timer is active, the timer setting is cancelled.
- If the unit has been off with the remote controller before power failure, the auto restart function does not work as the power button of the remote controller is off.
- To prevent breaker off due to the rush of starting current, systematize other home appliance not to turn on at the same time.
- When some air conditioners are connected to the same supply system, if they are operated before power failure, the starting current of all the compressors may flow simultaneously at restart.
  Therefore, the special counter-measures are required to prevent the main voltage-drop or the rush of the starting current by adding to the system that allows the units to start one by one.

8 TROUBLESHOOTING

MSZ-A09NA MSZ-A12NA MSZ-A15NA MSZ-A17NA MSZ-A24NA MSY-A15NA MSY-A17NA MSY-A24NA

8-1. Cautions on troubleshooting

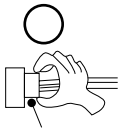
1. Before troubleshooting, check the following:

1) Check the power supply voltage.
2) Check the indoor/outdoor connecting wire for mis-wiring.

2. Take care of the following during servicing.

1) Before servicing the air conditioner, be sure to turn off the unit first with the remote controller, and then after confirming the horizontal vane is closed, turn off the breaker and / or disconnect the power plug.
2) Be sure to turn OFF the power supply before removing the front panel, the cabinet, the top panel, and the electronic control P.C. board.
3) When removing the electronic control P.C. board, hold the edge of the board with care NOT to apply stress on the components.
4) When connecting or disconnecting the connectors, hold the housing of the connector. DO NOT pull the lead wires.

Lead wiring


Housing point

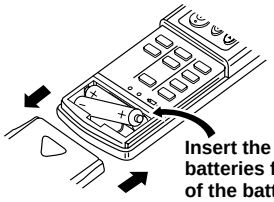
3. Troubleshooting procedure

1) First, check if the OPERATION INDICATOR lamp on the indoor unit is flashing on and off to indicate an abnormality. To make sure, check how many times the abnormality indication is flashing on and off before starting service work.
2) Before servicing check that the connector and terminal are connected properly.
3) If the electronic control P.C. board is supposed to be defective, check the copper foil pattern for disconnection and the components for bursting and discoloration.
4) When troubleshooting, refer to 8-2., 8-3. and 8-4.

4. How to replace batteries

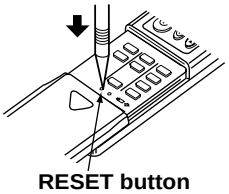
Weak batteries may cause the remote controller malfunction.
In this case, replace the batteries to operate the remote controller normally.

① Remove the front lid and insert batteries. Then reattach the front lid.



Insert the negative pole of the batteries first. Check if the polarity of the batteries is correct.

② Press RESET button with tip end of ball point pen or the like, and then use the remote controller.



RESET button

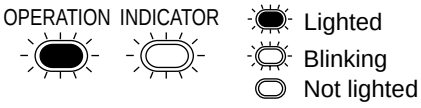
NOTE : 1. If RESET button is not pressed, the remote controller may not operate correctly.
2. This remote controller has a circuit to automatically reset the microcomputer when batteries are replaced. This function is equipped to prevent the microcomputer from malfunctioning due to the voltage drop caused by the battery replacement.

INFORMATION FOR MULTI SYSTEM AIR CONDITIONER
OUTDOOR UNIT : MXZ series

Multi system air conditioner can connect two or more indoor units with one outdoor unit.

•Unit won't operate in case the total capacity of indoor units exceeds the capacity of outdoor units. Do not connect indoor units beyond the outdoor unit capacity.
Operation indicator lamp flashes as shown in the figure below.

•When you try to operate two or more indoor units with one outdoor unit simultaneously, one for the cooling and the other for heating, the operation mode of the indoor unit that operates earlier is selected. The other indoor units cannot operate, indicating as shown in the figure below. In this case, please set all the indoor units to the same operation mode.



•When indoor unit starts the operation while the defrosting of outdoor unit is being done, it takes a few minutes (max. 10 minutes) to blow out the warm air.

•In the heating operation, though indoor unit that does not operate may get warm or the sound of refrigerant flowing may be heard, they are not malfunction. The reason is that the refrigerant continuously flows into it.

8-2. Failure mode recall function

Outline of the function

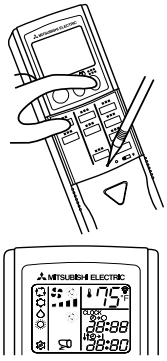
This air conditioner can memorize the abnormal condition which has occurred once.

Even though LED indication listed on the troubleshooting check table (8-4.) disappears, the memorized failure details can be recalled.

This mode is very useful when the unit needs to be repaired for the abnormality which doesn't recur.

1. Flow chart of failure mode recall function for the indoor/outdoor unit

Those figures show about MSZ-A09/12/15/17.



※1. Regardless of normal or abnormal condition, a short beep is emitted once as the signal is received.

Operational procedure

The cause of abnormality cannot be found because the abnormality doesn't recur.

Setting up the failure mode recall function

Turn ON the power supply.
<Preparation of the remote controller>
① While pressing both OPERATION SELECT button and TOO COOL button on the remote controller at the same time, press RESET button.
② First, release RESET button.
And release the other two buttons after all LCD in operation display section of the remote controller is displayed after 3 seconds.

Press OPERATE/STOP(ON/OFF) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit. ※1

Does the left lamp of OPERATION INDICATOR lamp on the indoor unit blink at the interval of 0.5 seconds?
Blinks: Either indoor or outdoor unit is abnormal.
Beep is emitted at the same timing as the blinking of the left lamp of OPERATION INDICATOR lamp. ※2

No (OFF) → Indoor unit is normal.
But the outdoor unit might be abnormal because there are some abnormalities that can't be recalled with this way.
Confirm if outdoor unit is abnormal according to the detailed outdoor unit failure mode recall function.

Yes (Blinks)

Judgment of indoor/outdoor abnormality

Before blinking, does the left lamp of OPERATION INDICATOR lamp stay ON for 3 seconds?
Stays ON for 3 seconds (without beep):
The outdoor unit is abnormal.

Yes → The outdoor unit is abnormal.
Check the blinking pattern, and confirm the abnormal point with the outdoor unit failure mode table (Refer to outdoor unit service manual.)
Make sure to check at least two consecutive blinking cycles. ※3

No → The indoor unit is abnormal.
Check the blinking pattern, and confirm the abnormal point with the indoor unit failure mode table(8-2.2.).
Make sure to check at least two consecutive blinking cycles. ※2

Releasing the failure mode recall function

Release the failure mode recall function by the following procedures.
• Turn OFF the power supply and turn it ON again.
• Press RESET button of the remote controller.

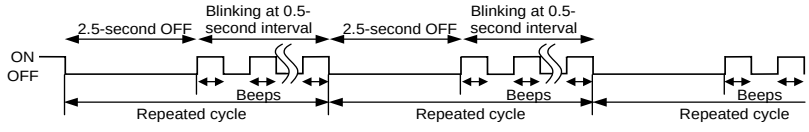
Repair the defective parts.

Deleting the memorized abnormal condition

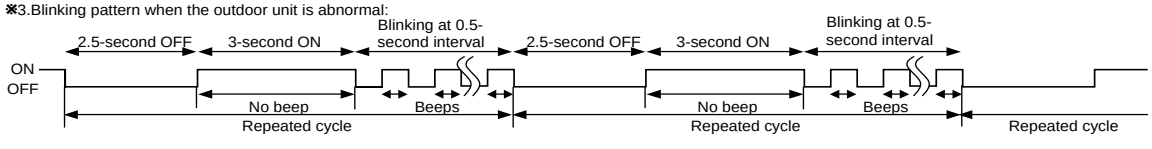
①After repairing the unit, recall the failure mode again according to "Setting up the failure mode recall function" mentioned above.
②Press OPERATE/STOP(ON/OFF) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit.
③Press EMERGENCY OPERATION switch so that the memorized abnormal condition is deleted.
④Release the failure mode recall function according to "Releasing the failure mode recall function" mentioned above.

Note1.Make sure to release the failure mode recall function once it's set up, otherwise the unit cannot operate properly.
2.If the abnormal condition is not deleted from the memory, the last abnormal condition is kept memorized.

※2. Blinking pattern when the indoor unit is abnormal:



※3.Blinking pattern when the outdoor unit is abnormal:

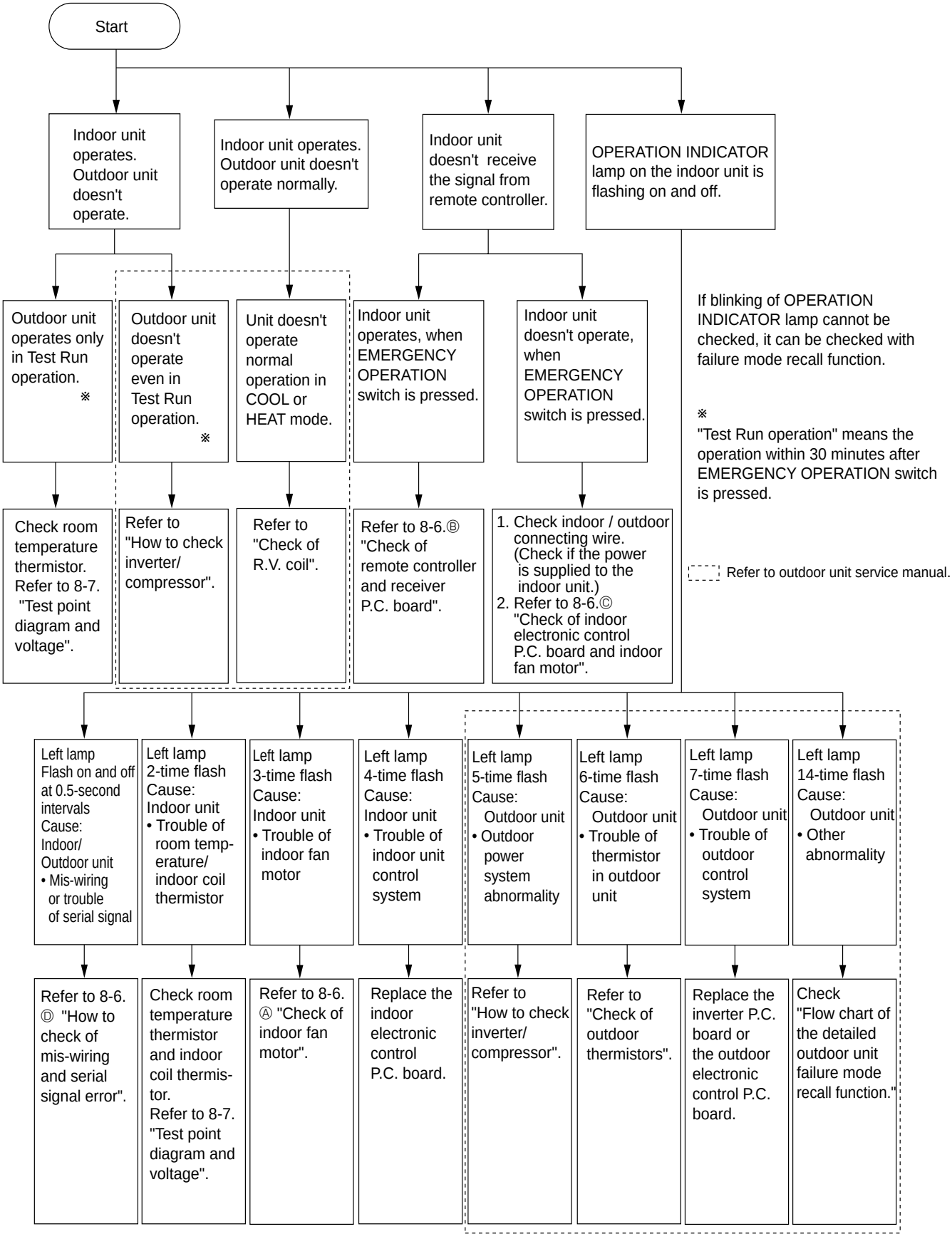


2. Indoor unit failure mode table

Left lamp of OPERATION INDICATOR lamp	Abnormal point (Failure mode)	Condition	Correspondence
Not lighted	Normal	–	–
1-time flash every 0.5-second	Room temperature thermistor	The room temperature thermistor short or open circuit is detected every 8 seconds during operation.	Refer to the characteristics of the room temperature thermistor (8-7.).
2-time flash 2.5-second OFF	Indoor coil thermistor	The indoor coil thermistor short or open circuit is detected every 8 seconds during operation.	Refer to the characteristics of the main indoor coil thermistor, the sub indoor coil thermistor (8-7.).
3-time flash 2.5-second OFF	Serial signal	The serial signal from outdoor unit is not received for a maximum of 6 minutes.	Refer to 8-6.Ⓓ "How to check mis-wiring and serial signal error".
11-time flash 2.5-second OFF	Indoor fan motor	The rotational frequency feedback signal is not emit during the 12 seconds the indoor fan operation.	Refer to 8-6.Ⓐ "Check of indoor fan motor".
12-time flash 2.5-second OFF	Indoor control system	It cannot properly read data in the nonvolatile memory of the indoor electronic control P.C. board.	Replace the indoor electronic control P.C. board.

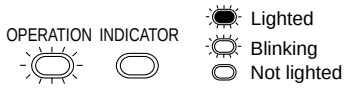
NOTE : Blinking patterns of this mode differ from the ones of Troubleshooting check table (8-4.).

8-3. Instruction of troubleshooting


Start
Indoor unit operates. Outdoor unit doesn't operate.
Indoor unit operates. Outdoor unit doesn't operate normally.
Indoor unit doesn't receive the signal from remote controller.
OPERATION INDICATOR lamp on the indoor unit is flashing on and off.
Outdoor unit operates only in Test Run operation. ※
Outdoor unit doesn't operate even in Test Run operation. ※
Unit doesn't operate normal operation in COOL or HEAT mode.
Indoor unit operates, when EMERGENCY OPERATION switch is pressed.
Indoor unit doesn't operate, when EMERGENCY OPERATION switch is pressed.
If blinking of OPERATION INDICATOR lamp cannot be checked, it can be checked with failure mode recall function.
※ "Test Run operation" means the operation within 30 minutes after EMERGENCY OPERATION switch is pressed.
Refer to outdoor unit service manual.
Check room temperature thermistor. Refer to 8-7. "Test point diagram and voltage".
Refer to "How to check inverter/ compressor".
Refer to "Check of R.V. coil".
Refer to 8-6.Ⓑ "Check of remote controller and receiver P.C. board".
1. Check indoor / outdoor connecting wire. (Check if the power is supplied to the indoor unit.)
2. Refer to 8-6.Ⓒ "Check of indoor electronic control P.C. board and indoor fan motor".
Left lamp Flash on and off at 0.5-second intervals Cause: Indoor/ Outdoor unit • Mis-wiring or trouble of serial signal
Left lamp 2-time flash Cause: Indoor unit • Trouble of room temp-erature/ indoor coil thermistor
Left lamp 3-time flash Cause: Indoor unit • Trouble of indoor fan motor
Left lamp 4-time flash Cause: Indoor unit • Trouble of indoor unit control system
Left lamp 5-time flash Cause: Outdoor unit • Outdoor power system abnormality
Left lamp 6-time flash Cause: Outdoor unit • Trouble of thermistor in outdoor unit
Left lamp 7-time flash Cause: Outdoor unit • Trouble of outdoor control system
Left lamp 14-time flash Cause: Outdoor unit • Other abnormality
Refer to 8-6. Ⓓ "How to check of mis-wiring and serial signal error".
Check room temperature thermistor and indoor coil thermis-tor. Refer to 8-7. "Test point diagram and voltage".
Refer to 8-6. Ⓐ "Check of indoor fan motor".
Replace the indoor electronic control P.C. board.
Refer to "How to check inverter/ compressor".
Refer to "Check of outdoor thermistors".
Replace the inverter P.C. board or the outdoor electronic control P.C. board.
Check "Flow chart of the detailed outdoor unit failure mode recall function."

8-4. Troubleshooting check table

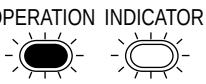
Before taking measures, make sure that the symptom reappears for accurate troubleshooting.
When the indoor unit has started operation and the following detection method has detected an abnormality (the first detection after the power ON), the indoor electronic control P.C. board turns OFF the indoor fan motor with OPERATION INDICATOR lamp flashing.



· Flashing of OPERATION INDICATOR lamp (left-hand side lamp) indicates abnormalities.

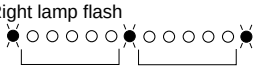
No.	Abnormal point	Operation indicator lamp	Symptom	Condition	Correspondence
1	Mis-Wiring or serial signal	Left lamp flashes. 0.5-second ON 0.5-second OFF	Indoor unit and outdoor unit do not operate.	The serial signal from the outdoor unit is not received for a maximum of 6 minutes.	• Refer to 8-6.Ⓓ "How to check mis-wiring and serial signal error".
2	Outdoor control system **MSZ-A09/12** **MSZ-A15/17** **MSY-A15/17**	Left lamp lights up	Outdoor unit does not operate.	It cannot properly read data in the nonvolatile memory of the inverter P.C. board or the outdoor electronic control P.C. board.	• Check the blinking pattern of the LED on the inverter P.C. board or the outdoor electronic control P.C. board.
3	Indoor coil thermistor Room tempera-ture thermistor	Left lamp flashes. 2-time flash 2.5-second OFF	Indoor unit and outdoor unit do not operate.	The indoor coil or the room temperature thermistor is short or open circuit.	• Refer to 8-7.the characteristics of indoor coil thermistor, and the room temperature thermistor.
4	Indoor fan motor	Left lamp flashes. 3-time flash 2.5-second OFF	Indoor unit and outdoor unit do not operate.	The rotational frequency feedback signal is not emitted during the indoor fan operation.	• Refer to 8-6.Ⓐ "Check of indoor fan motor".
5	Indoor control system	Left lamp flashes. 4-time flash 2.5-second OFF	Indoor unit and outdoor unit do not operate.	It cannot properly read data in the nonvolatile memory of the indoor electronic control P.C. board.	• Replace the indoor electronic control P.C. board.
6	Outdoor power system	Left lamp flashes. 5-time flash 2.5-second OFF	Indoor unit and outdoor unit do not operate.	It consecutively occurs 3 times that the compressor stops for overcurrent protection or start-up failure protection within 1 minute after start-up.	• Refer to "How to check of inverter/ compressor". Refer to outdoor unit service manual. • Check the stop valve.
7	Outdoor thermistors	Left lamp flashes. 6-time flash 2.5-second OFF	Indoor unit and outdoor unit do not operate.	The outdoor thermistors short or open circuit during the compressor operation.	• Refer to "Check of outdoor thermistor". Refer to outdoor unit service manual.
8	Outdoor control system	Left lamp flashes. 7-time flash 2.5-second OFF	Indoor unit and outdoor unit do not operate.	It cannot properly read data in the nonvolatile memory of the inverter P.C. board or the outdoor electronic control P.C. board.	• Replace the inverter P.C. board or the outdoor electronic control P.C. board. Refer to outdoor unit service manual.
9	Other abnormality	Left lamp flashes. 14-time flash 2.5-second OFF	Indoor unit and outdoor unit do not operate.	An abnormality other than above mentioned is detected.	• Confirm the abnormality in detail using the failure mode recall function for outdoor unit.

OPERATION INDICATOR



Lighted
Blinking
Not lighted

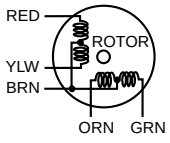
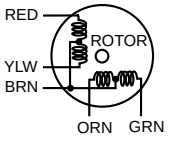
· Flashing of OPERATION INDICATOR lamp (right-hand side lamp) indicates abnormality.
· OPERATION INDICATOR lamp (left-hand side lamp) is lighted.

No.	Abnormal point	Operation indicator lamp	Symptom	Condition	Correspondence
1	**MXZ type** Operation mode setting	Right lamp flash  2.5-second OFF	Outdoor unit operates but indoor unit does not operate.	The operation mode of the each indoor unit is differently set to COOL(includes DRY) and HEAT at the same time, the operation mode of the indoor unit that has operated at first has the priority.	• Unify the operation mode. Refer to outdoor unit service manual.

8-5. Trouble criterion of main parts

MSZ-A09NA MSZ-A12NA MSZ-A15NA
MSZ-A17NA MSZ-A24NA
MSY-A15NA MSY-A17NA MSY-A24NA

<table>
<tr><th>Part name</th><th>Check method and criterion</th><th>Figure</th></tr>
<tr><td>Room temperature thermistor(RT11)
Indoor coil thermistor (RT12(MAIN), RT13(SUB))</td><td>Measure the resistance with a tester.

Refer to 8-7. "Test point diagram and voltage", "Indoor electronic control P.C. board", the chart of thermistor.</td><td></td></tr>
<tr><td>Indoor fan motor(MF)</td><td>Check 8-6. Ⓐ.</td><td></td></tr>
<tr><td>Horizontal vane motor(MV)
MSZ-A09/12/15/17NA
MSY-A15/17NA</td><td>Measure the resistance between the terminals with a tester.
(Part temperature 50°F ~ 86°F)
<table><tr><th>Color of the lead wire</th><th>Normal</th></tr><tr><td>BRN-other one</td><td>235 Ω ~ 255 Ω</td></tr></table></td><td>  </td></tr>
<tr><td>Horizontal vane motor(MV1)
Vertical vane motor(MV2)
MSZ-A24NA
MSY-A24NA</td><td>Measure the resistance between the terminals with a tester.
(Part temperature 50°F ~ 86°F)
<table><tr><th>Color of the lead wire</th><th>Normal</th></tr><tr><td>BRN-other one</td><td>282 Ω ~ 306 Ω</td></tr></table></td><td>  </td></tr>
</table>

8-6. Troubleshooting flow

When OPERATION INDICATOR lamp flashes 3-time.
Indoor fan does not operate.

Ⓐ Check of indoor fan motor

The indoor fan motor error has occurred, and the indoor fan doesn't operate.

Turn OFF the power supply.

Is there any foreign matter that interferes the rotation of the line flow fan?

No

Yes

Remove the foreign matter and adjust the line flow fan.

Pay careful attention to the high voltage on the fan motor connector CN211.

Turn ON the power supply, wait 5 seconds or more, and then press EMERGENCY OPERATION switch.
Measure the supply voltage as follows within 12 seconds after EMERGENCY OPERATION switch is pressed.
If more than 12 seconds passes by, turn OFF the power supply and turn ON it again, then measure the voltage. ※
1.Measure the voltage between CN211 ①(+) and ③(-).
2.Measure the voltage between CN211 ⑤(+) and ③(-).

※ If more than 12 seconds or more passes after EMERGENCY OPERATION switch is pressed, the voltage mentioned above 2 goes 0V DC although the indoor electric control P.C. board is normal.

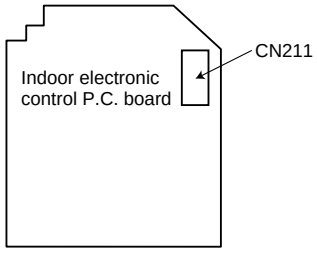
Is there 294/325V DC between CN211 ① (+) and ③ (-), and does the voltage between CN211 ⑤(+) and ③(-) rise to the range of 3 to 6V DC within 12 seconds after EMERGENCY OPERATION switch is pressed?

Yes

Replace the indoor fan motor.

No

Replace the indoor electronic control P.C. board.



The indoor fan motor error has occurred, and the indoor fan repeats "12-second ON and 30-second OFF" 3times, and then stops.

Measure the voltage between CN211 ⑥(+) and ③(-) while the fan motor is rotating.

Is it unchanged holding 0V DC or 15V DC?

No (Changed)

Replace the indoor electronic control P.C. board.

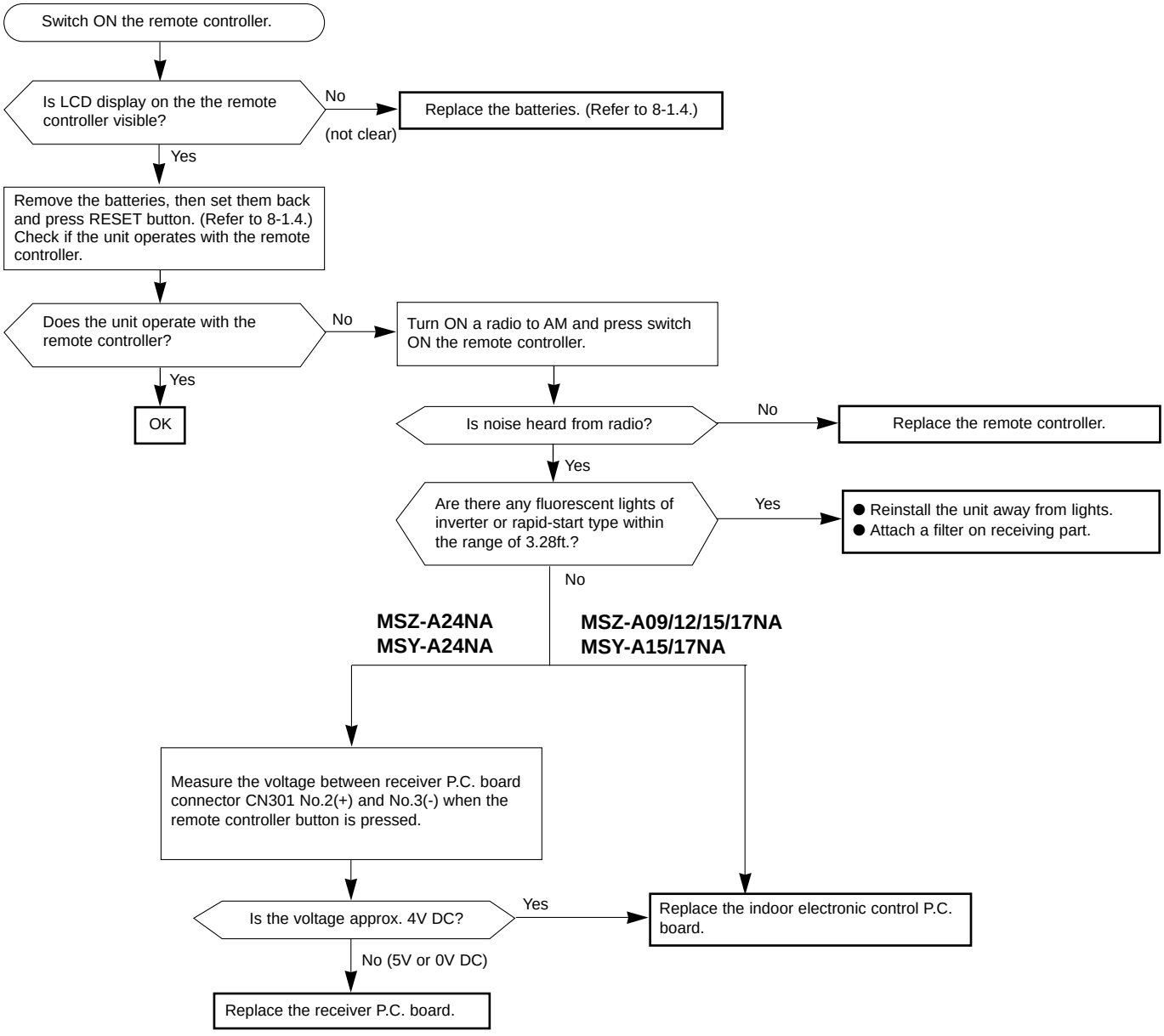
Yes (Unchanged)

Replace the indoor fan motor.

Indoor unit operates by pressing EMERGENCY OPERATION switch, but does not operate with the remote controller.

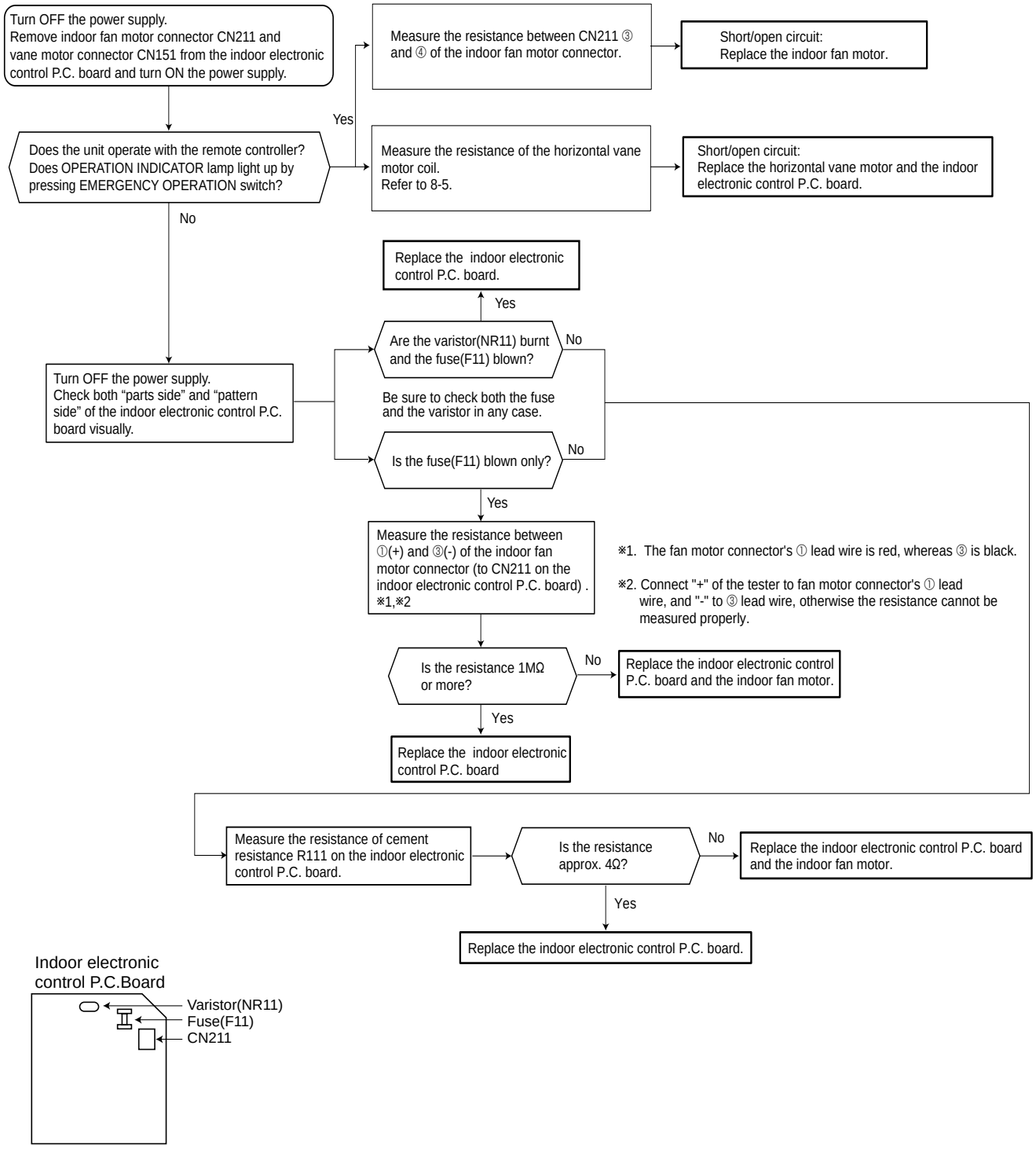
Ⓑ Check of remote controller and receiver P.C. board

※Check if the remote controller is exclusive for this air conditioner.


Switch ON the remote controller.
Is LCD display on the the remote controller visible?
No
(not clear)
Replace the batteries. (Refer to 8-1.4.)
Yes
Remove the batteries, then set them back and press RESET button. (Refer to 8-1.4.) Check if the unit operates with the remote controller.
Does the unit operate with the remote controller?
No
Turn ON a radio to AM and press switch ON the remote controller.
Yes
OK
Is noise heard from radio?
No
Replace the remote controller.
Yes
Are there any fluorescent lights of inverter or rapid-start type within the range of 3.28ft.?
Yes
● Reinstall the unit away from lights.
● Attach a filter on receiving part.
No
MSZ-A24NA
MSY-A24NA
MSZ-A09/12/15/17NA
MSY-A15/17NA
Measure the voltage between receiver P.C. board connector CN301 No.2(+) and No.3(-) when the remote controller button is pressed.
Is the voltage approx. 4V DC?
Yes
Replace the indoor electronic control P.C. board.
No (5V or 0V DC)
Replace the receiver P.C. board.

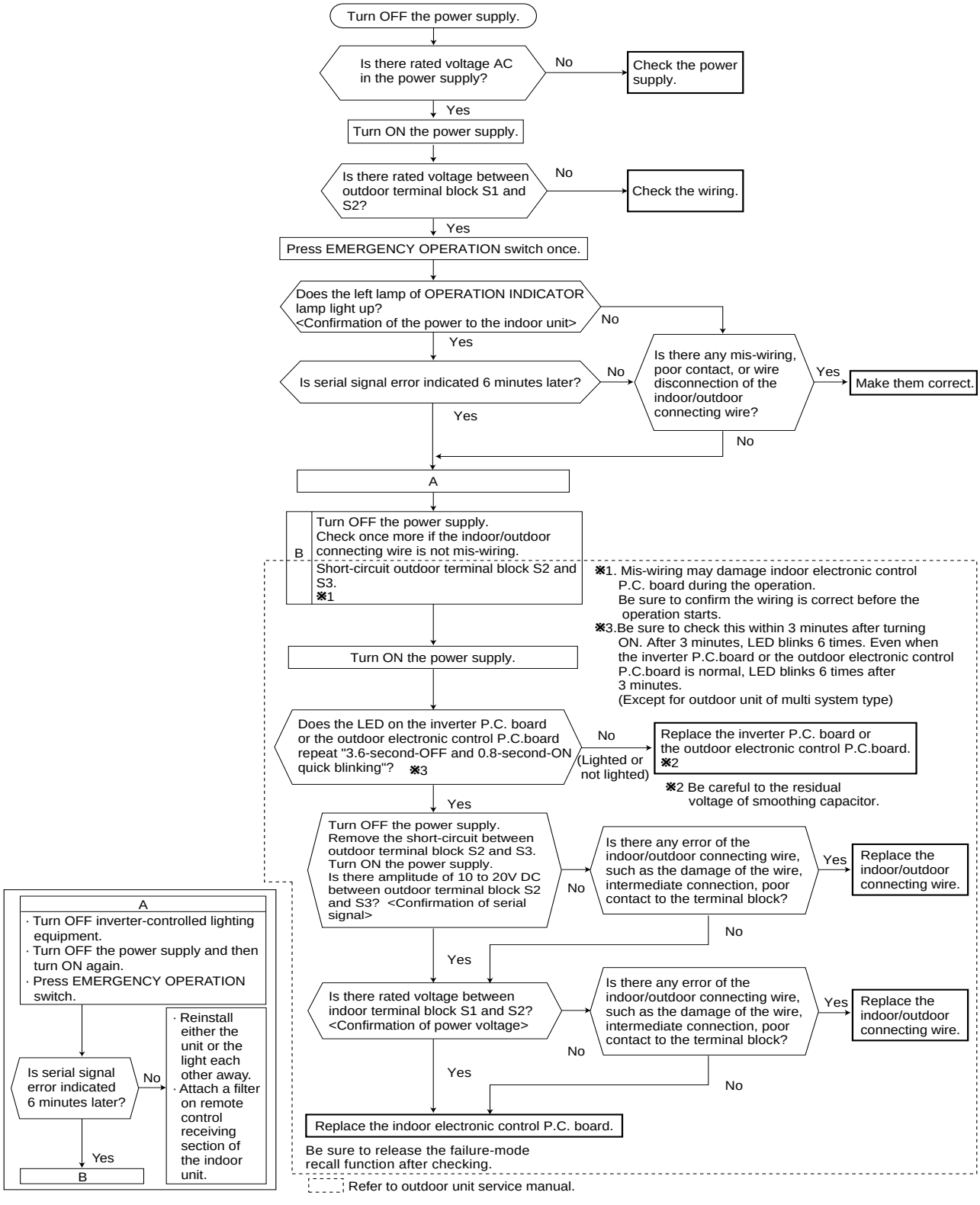
The unit does not operate with the remote controller.
Also, OPERATION INDICATOR lamp does not light up by pressing EMERGENCY OPERATION switch.

ⓒCheck of indoor electronic control P.C. board and indoor fan motor

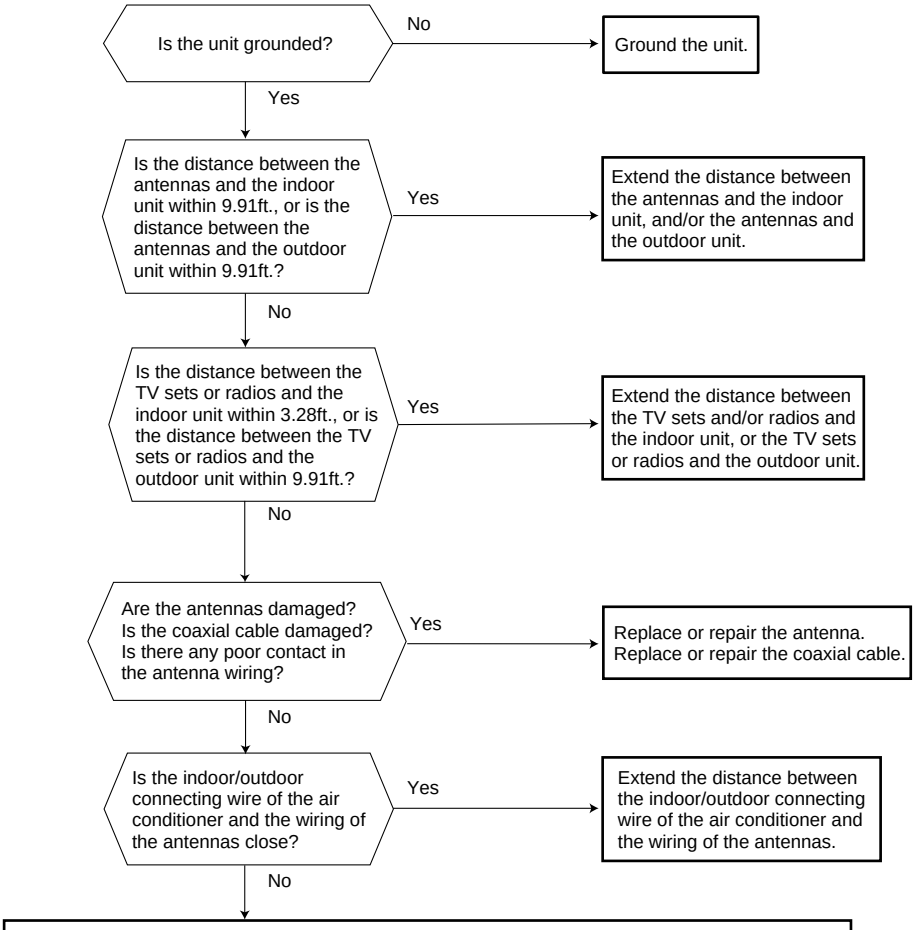

Turn OFF the power supply.
Remove indoor fan motor connector CN211 and vane motor connector CN151 from the indoor electronic control P.C. board and turn ON the power supply.
Does the unit operate with the remote controller? Does OPERATION INDICATOR lamp light up by pressing EMERGENCY OPERATION switch?
Yes
No
Measure the resistance between CN211 ③ and ④ of the indoor fan motor connector.
Short/open circuit: Replace the indoor fan motor.
Measure the resistance of the horizontal vane motor coil. Refer to 8-5.
Short/open circuit: Replace the horizontal vane motor and the indoor electronic control P.C. board.
Turn OFF the power supply. Check both “parts side” and “pattern side” of the indoor electronic control P.C. board visually.
Are the varistor(NR11) burnt and the fuse(F11) blown?
No
Yes
Replace the indoor electronic control P.C. board.
Be sure to check both the fuse and the varistor in any case.
Is the fuse(F11) blown only?
No
Yes
Measure the resistance between ①(+) and ③(-) of the indoor fan motor connector (to CN211 on the indoor electronic control P.C. board) . ※1,※2
※1. The fan motor connector's ① lead wire is red, whereas ③ is black.
※2. Connect "+" of the tester to fan motor connector's ① lead wire, and "-" to ③ lead wire, otherwise the resistance cannot be measured properly.
Is the resistance 1MΩ or more?
No
Replace the indoor electronic control P.C. board and the indoor fan motor.
Yes
Replace the indoor electronic control P.C. board
Measure the resistance of cement resistance R111 on the indoor electronic control P.C. board.
Is the resistance approx. 4Ω?
No
Replace the indoor electronic control P.C. board and the indoor fan motor.
Yes
Replace the indoor electronic control P.C. board.
Indoor electronic control P.C.Board
Varistor(NR11)
Fuse(F11)
CN211

- **When unit cannot operate neither by the remote controller nor by EMERGENCY OPERATION switch. Indoor unit does not operate.**
- **When OPERATION INDICATOR lamp flashes ON and OFF in every 0.5-second. Outdoor unit does not operate.**

Ⓓ How to check mis-wiring and serial signal error


Turn OFF the power supply.
Is there rated voltage AC in the power supply?
No
Check the power supply.
Yes
Turn ON the power supply.
Is there rated voltage between outdoor terminal block S1 and S2?
No
Check the wiring.
Yes
Press EMERGENCY OPERATION switch once.
Does the left lamp of OPERATION INDICATOR lamp light up? <Confirmation of the power to the indoor unit>
No
Yes
Is serial signal error indicated 6 minutes later?
No
Is there any mis-wiring, poor contact, or wire disconnection of the indoor/outdoor connecting wire?
Yes
Make them correct.
Yes
No
A
B
Turn OFF the power supply.
Check once more if the indoor/outdoor connecting wire is not mis-wiring.
Short-circuit outdoor terminal block S2 and S3. ※1
※1. Mis-wiring may damage indoor electronic control P.C. board during the operation. Be sure to confirm the wiring is correct before the operation starts.
※3.Be sure to check this within 3 minutes after turning ON. After 3 minutes, LED blinks 6 times. Even when the inverter P.C.board or the outdoor electronic control P.C.board is normal, LED blinks 6 times after 3 minutes. (Except for outdoor unit of multi system type)
Turn ON the power supply.
Does the LED on the inverter P.C. board or the outdoor electronic control P.C.board repeat "3.6-second-OFF and 0.8-second-ON quick blinking"? ※3
No
(Lighted or not lighted)
Replace the inverter P.C. board or the outdoor electronic control P.C.board. ※2
※2 Be careful to the residual voltage of smoothing capacitor.
Yes
Turn OFF the power supply.
Remove the short-circuit between outdoor terminal block S2 and S3.
Turn ON the power supply.
Is there amplitude of 10 to 20V DC between outdoor terminal block S2 and S3? <Confirmation of serial signal>
No
Is there any error of the indoor/outdoor connecting wire, such as the damage of the wire, intermediate connection, poor contact to the terminal block?
Yes
Replace the indoor/outdoor connecting wire.
No
Yes
Is there rated voltage between indoor terminal block S1 and S2? <Confirmation of power voltage>
No
Is there any error of the indoor/outdoor connecting wire, such as the damage of the wire, intermediate connection, poor contact to the terminal block?
Yes
Replace the indoor/outdoor connecting wire.
No
Yes
Replace the indoor electronic control P.C. board.
Be sure to release the failure-mode recall function after checking.
Refer to outdoor unit service manual.
A
· Turn OFF inverter-controlled lighting equipment.
· Turn OFF the power supply and then turn ON again.
· Press EMERGENCY OPERATION switch.
Is serial signal error indicated 6 minutes later?
No
· Reinstall either the unit or the light each other away.
· Attach a filter on remote control receiving section of the indoor unit.
Yes
B

Ⓔ Electromagnetic noise enters into TV sets or radios


Is the unit grounded?
No
Ground the unit.
Yes
Is the distance between the antennas and the indoor unit within 9.91ft., or is the distance between the antennas and the outdoor unit within 9.91ft.?
Yes
Extend the distance between the antennas and the indoor unit, and/or the antennas and the outdoor unit.
No
Is the distance between the TV sets or radios and the indoor unit within 3.28ft., or is the distance between the TV sets or radios and the outdoor unit within 9.91ft.?
Yes
Extend the distance between the TV sets and/or radios and the indoor unit, or the TV sets or radios and the outdoor unit.
No
Are the antennas damaged? Is the coaxial cable damaged? Is there any poor contact in the antenna wiring?
Yes
Replace or repair the antenna. Replace or repair the coaxial cable.
No
Is the indoor/outdoor connecting wire of the air conditioner and the wiring of the antennas close?
Yes
Extend the distance between the indoor/outdoor connecting wire of the air conditioner and the wiring of the antennas.
No

Even if all of the above conditions is fulfilled, the electromagnetic noise may enter, depending on the electric field strength or the installation condition (combination of specific conditions such as antennas or wiring).
Check the followings before asking for service.

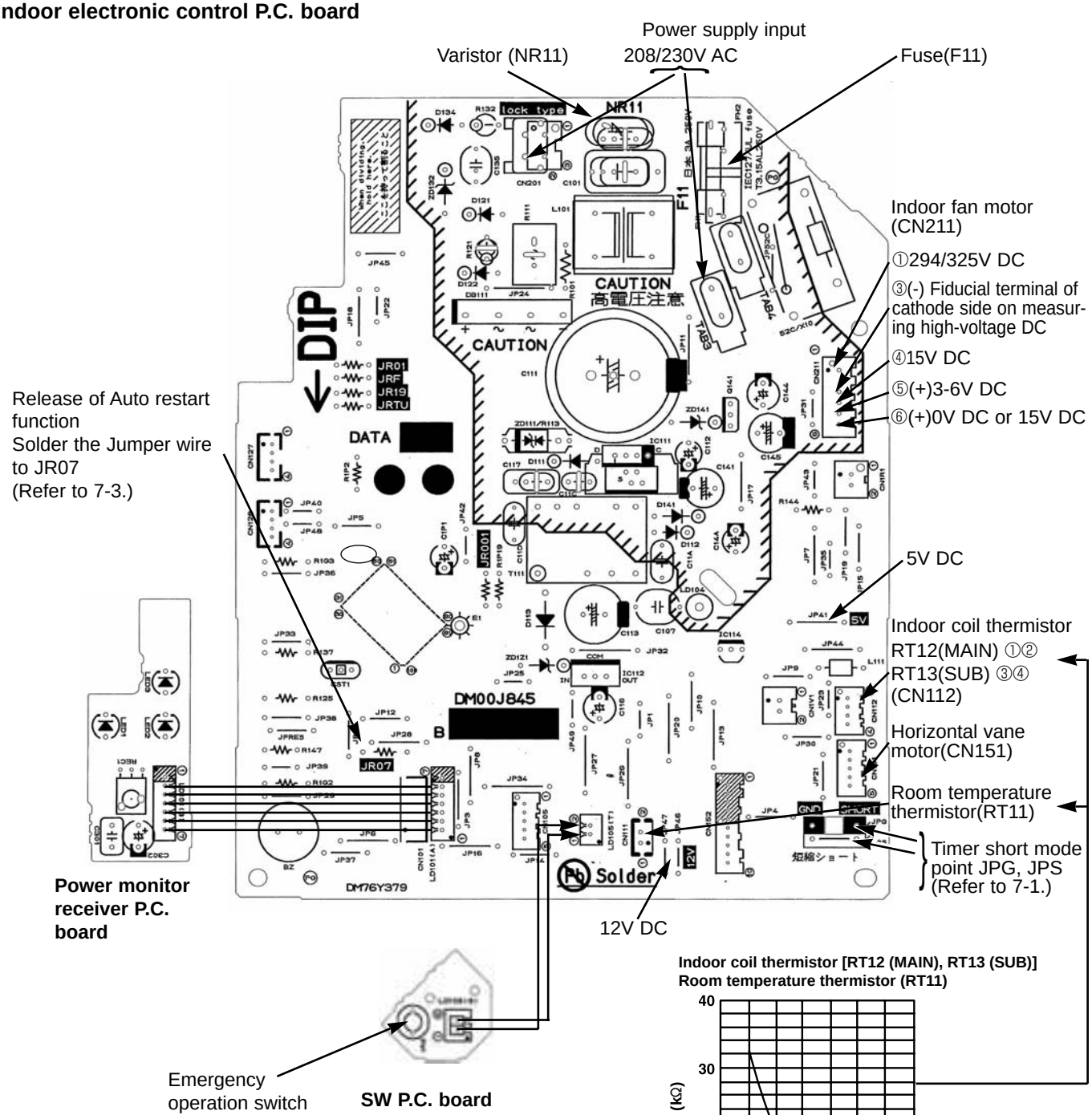
1.Devices affected by the electromagnetic noise
TV sets, radios (FM/AM broadcast, shortwave)
2.Channel, frequency, broadcast station affected by the electromagnetic noise
3.Channel, frequency, broadcast station unaffected by the electromagnetic noise
4.Layout of ;
indoor/outdoor unit of the air conditioner, indoor/outdoor wiring, grounding wire, antennas, wiring from antennas, receiver
5.Electric field intensity of the broadcast station affected by the electromagnetic noise
6.Presence or absence of amplifier such as booster
7.Operation condition of air conditioner when the electromagnetic noise enters in.
1)Turn OFF the power supply once, and then turn ON the power supply. In this situation check for the electromagnetic noise.
2)Within 3 minutes after turning ON the power supply, press OPERATE/STOP (ON/OFF) button on the remote controller for power ON, and check for the electromagnetic noise.
3)After a short time (3 minutes later after turning ON), the outdoor unit starts running. During operation, check for the electromagnetic noise.
4)Press OPERATE/STOP (ON/OFF) button on the remote controller for power OFF, when the outdoor unit stops but the indoor/outdoor communication still runs on. In this situation check for the electromagnetic noise.

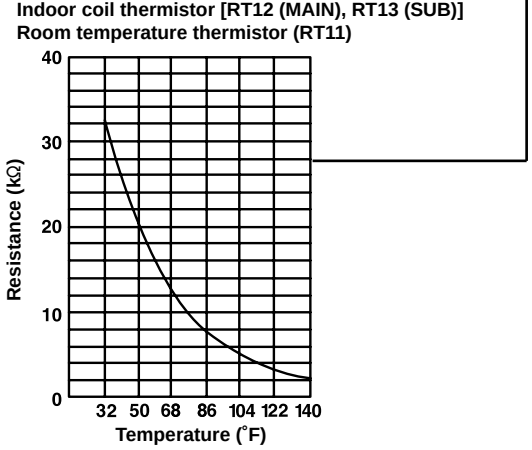
After checking the above, consult the service representative.

8-7. Test point diagram and voltage

MSZ-A09NA MSZ-A12NA MSZ-A15NA
MSZ-A17NA MSY-A15NA MSY-A17NA

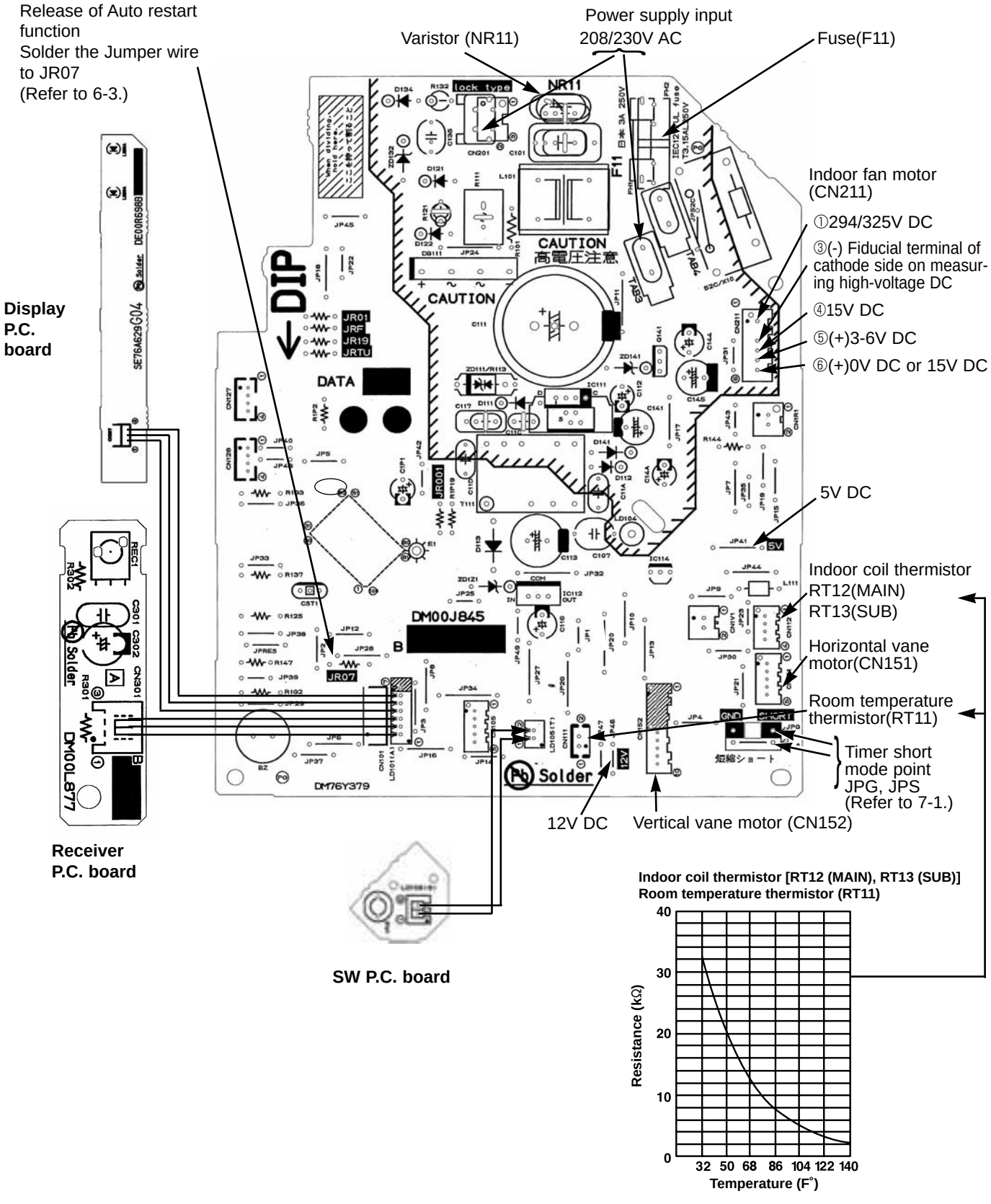
Indoor electronic control P.C. board





MSZ-A24NA MSY-24NA

Indoor electronic control P.C. board



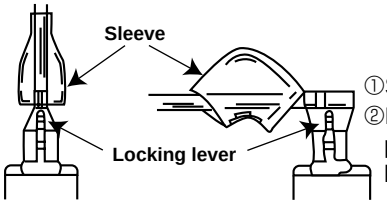
Indoor coil thermistor [RT12 (MAIN), RT13 (SUB)]
Room temperature thermistor (RT11)

9 DISASSEMBLY INSTRUCTIONS

<"Terminal with locking mechanism" Detaching points>

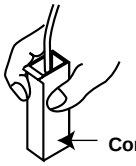
The terminal which has the locking mechanism can be detached as shown below.
There are two types (Refer to (1) and (2)) of the terminal with locking mechanism.
The terminal without locking mechanism can be detached by pulling it out.
Check the shape of the terminal before detaching.

(1) Slide the sleeve and check if there is a locking lever or not.



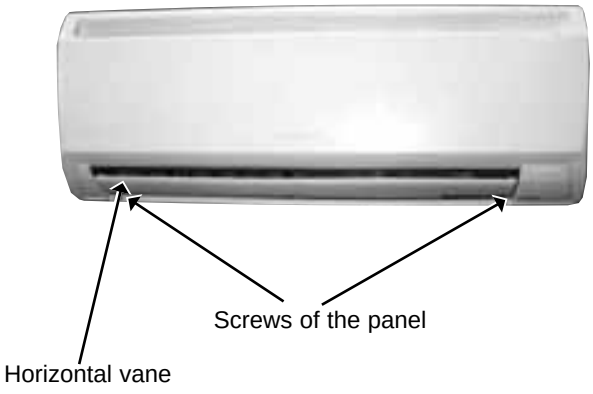
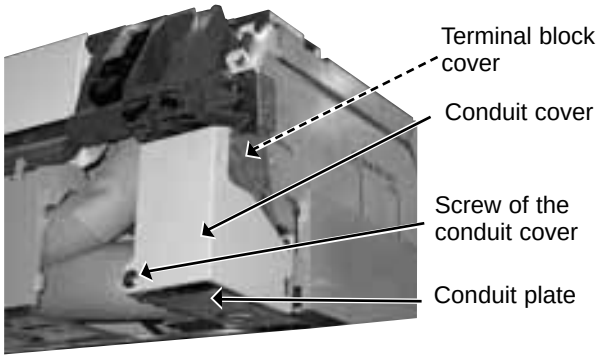
①Slide the sleeve.
②Pull the terminal while pushing the locking lever.

(2) The terminal with this connector has the locking mechanism.



①Hold the sleeve, and pull out the terminal slowly.

9-1. MSZ-A09NA MSZ-A12NA MSZ-A15NA MSZ-A17NA MSY-A15NA MSY-A17NA

OPERATING PROCEDURE	PHOTOS
1. Removing the panel (1) Remove the horizontal vane. (2) Remove the screw caps of the panel. Remove the screws. (See Photo 1.) (3) Hold the lower part of both ends on the panel and pull it slightly toward you, and then remove the panel by pushing it upward.	**Photo 1**  **Photo 2** 

OPERATING PROCEDURE

2. Removing the electronic control P.C. board, the power monitor receiver P.C. board, SW P.C. board and the terminal block

(1) Remove the horizontal vane, the panel (Refer to 1.) and the corner box.
(2) Remove the screw of the conduit cover, and conduit cover. (See Photo 2.)
(3) Remove the indoor/outdoor connecting wire.

(4) Remove the switch holder from the electrical cover. (See Photo 3.)
(5) Remove the screw of the electrical cover, and then the electrical cover. (See Photo 3.)
(6) Remove the ground wire connected to the indoor electronic control P.C. board from the electrical box. (See Photo 4.)
(7) Unhook the power monitor receiver P.C. board holder from the catch. (See Photo 3.)
(8) Open the rear cover of the power monitor receiver P.C. board holder and pull out the power monitor receiver P.C. board.
(9) Open the switch holder and pull out SW P.C. board.
(10) Pull the electronic control P.C. board slightly toward you from the electrical box, and disconnect TAB3 and all the connectors on the electronic control P.C. board. (LD101 and LD105 are direct-mounted to the electronic control P.C. board.)
(11) Pull out the electronic control P.C. board from the electrical box.
(12) Remove the ground wire connected to the heat exchanger from the electrical box. (See Photo 4.)
(13) Unhook the catches of the electrical box, and pull out the electrical box.
(14) Remove the screw of the terminal block cover, and then remove the terminal block cover and the terminal block holder. (See Photo 5)
(15) Remove the terminal block by sliding it.

3. Removing the electrical box

(1) Remove the horizontal vane, the panel (Refer to 1.) and the corner box.
(2) Remove the screw of Conduit cover, and then the indoor/outdoor connecting wire. (See Photo 2.)
(3) Remove the switch holder and the electrical cover. (See Photo 3.)
(4) Remove the ground wire connected to the heat exchanger from the electrical box. (See Photo 4.)
(5) Disconnect the following connectors on the electronic control P.C. board; the fan motor connector <CN211>, the indoor coil thermistor connector <CN112>, the vane motor connector <CN151>.
(6) Unhook the catches of the electrical box, and pull out the electrical box.

PHOTOS

Photo 3

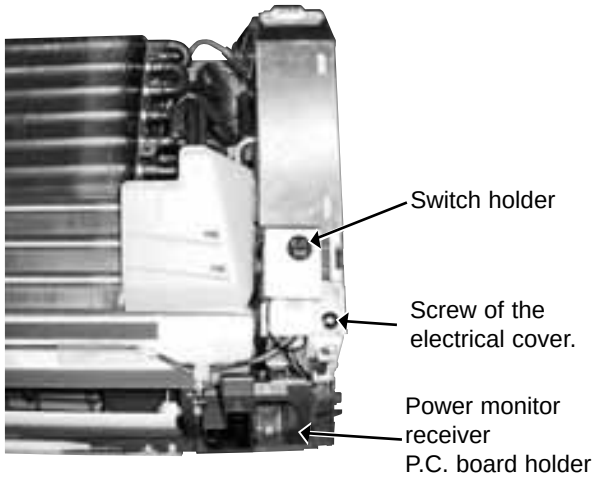


Photo 4

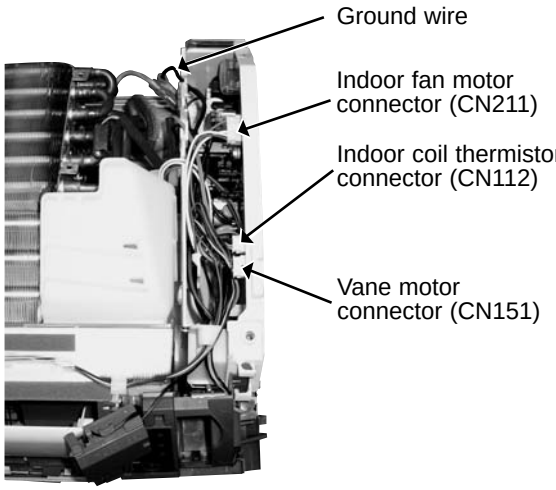
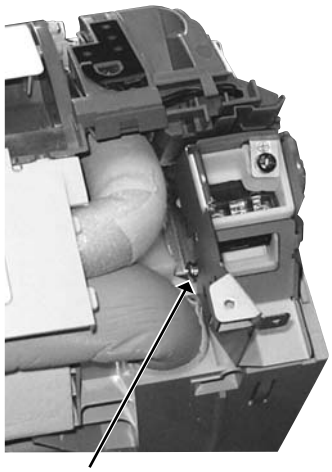
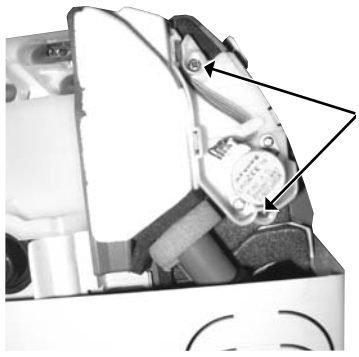
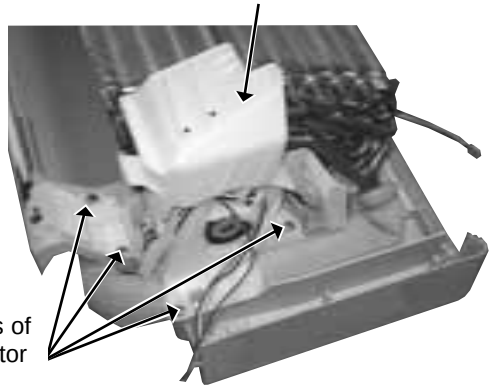
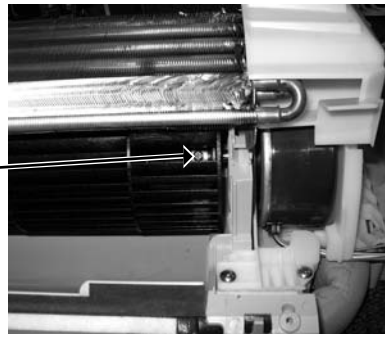
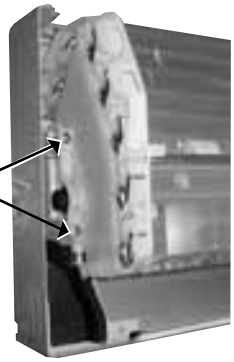
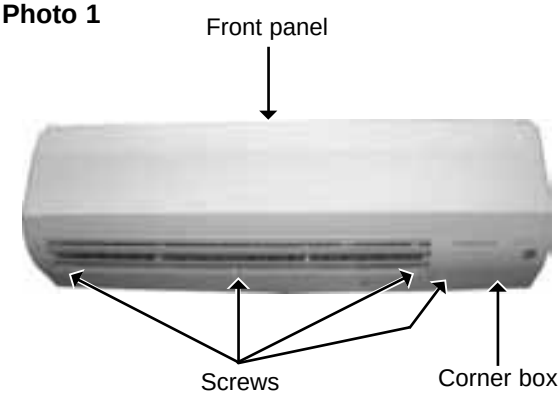
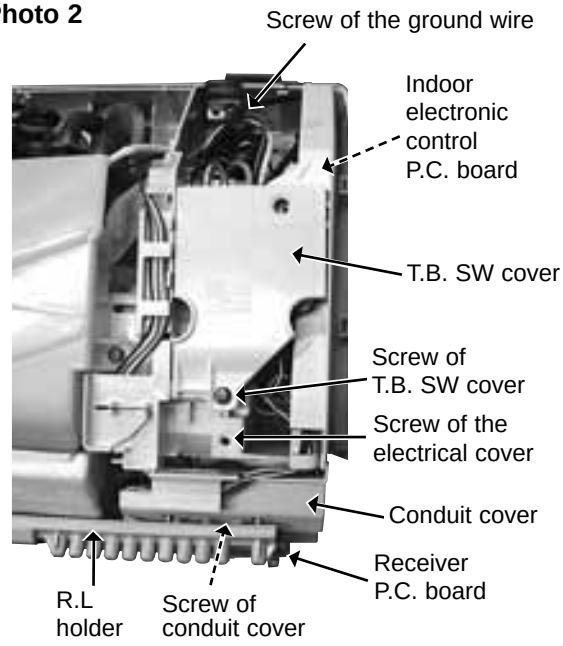
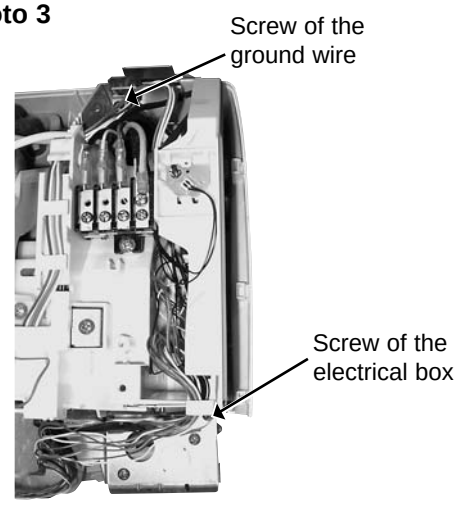


Photo 5



OPERATING PROCEDURE	PHOTOS
4. Removing the horizontal vane motor unit (1) Remove the horizontal vane and the panel. (Refer to 1.) (2) Remove the screws of the horizontal vane motor unit, and pull out the horizontal vane motor unit. (See Photo 6.) (3) Disconnect the connector from the horizontal vane motor unit.	**Photo 6** 
5. Removing the indoor fan motor and the line flow fan (1) Remove the horizontal vane, the panel (Refer to 1.) and the corner box. (2) Remove the switch holder and the electrical box. (Refer to 3.) (3) Remove the drain hose from the nozzle assembly, and remove the nozzle assembly. (4) Remove the screws fixing the motor bed. (See Photo 7.) (5) Loosen the screw fixing the line flow fan. (See Photo 8.) (6) Remove the motor bed together with fan motor and motor band. (7) Release the hooks of the motor band, and remove the motor band then pull out the indoor fan motor. (8) Remove the screws fixing the left side of the heat exchanger. (See Photo 9.) (9) Lift the heat exchanger, and pull out the line flow fan to the lower-left.	**Photo 7**  **Photo 8**  **Photo 9** 

9-2.MSZ-A24NA MSY-A24NA

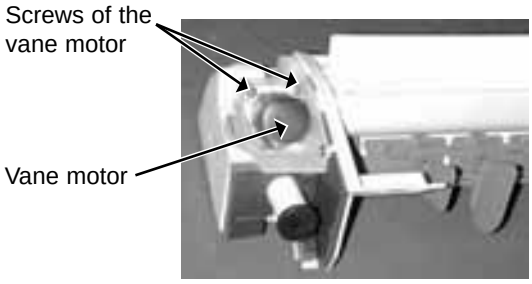
OPERATING PROCEDURE	PHOTOS
1. Removing the front panel (1) Remove the screw caps of the front panel. Remove the screws. (2) Pull the panel down to your side slightly and unhook the catches at the top.	**Photo 1** 
2. Removing the electronic control P.C. board, the receiver P.C. board and the display P.C. board (1) Remove the front panel. (Refer to 1.) (2) Remove the corner box (3) Remove the screw of the electrical cover. Remove the electrical cover and T.B. SW cover. (4) Remove the screw of the ground wire, which is solder-mounted to the electronic control P.C. board. (5) Remove the R.L holder. (6) Remove the screw of the conduit cover. (7) Remove the conduit cover. (8) While pulling the electronic control P.C. board forward little by little, disconnect all the connectors from the board. (9) Remove the electronic control P.C. board. (10) Open the R.L holder, remove the receiver P.C. board and the display P.C. board.	**Photo 2** 
3. Removing the electrical box (1) Remove the front panel. (Refer to 1.) (2) Remove the electrical cover. (Refer to 2.) (3) Disconnect the connector of the indoor coil thermistors. (4) Disconnect the indoor fan motor connector (CN211) and the vane motor connector (CN151 and CN152) on the electronic control P.C. board. (5) Remove the screw of ground wire to the heat exchanger. (6) Remove the fan motor lead wire and indoor coil thermistor from the electrical box. (7) Remove the lead wire of vane motor from the bottom of electrical box. (8) Remove the screw fixing the electrical box and remove the electrical box.	**Photo 3** 

OPERATING PROCEDURE

4. Removing the vane motor

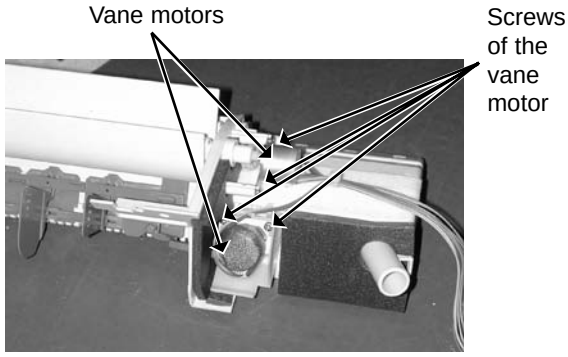
(1) Remove the front panel. (Refer to 1.)
(2) Remove the electrical cover. (Refer to 2.)
(3) Remove the lead wire of vane motor.(Refer to 3.)
(4) Remove the R.L. holder.
(5) Pull out the drain hose from the nozzle assembly and remove the nozzle assembly.
(6) Remove the screws of the vane motor and disconnect the connector.
(7) Remove the vane motor.

Photo 5



PHOTOS

Photo 4



5. Removing the line flow fan and the indoor fan motor

(1) Remove the front panel. (Refer to 1.)
(2) Remove the electrical box. (Refer to 3.)
(3) Remove the drain hose from the nozzle assembly and remove the nozzle assembly.
(4) Remove the water cut.
(5) Slide the hole cover and remove the hole cover.
(6) Remove the hexagon socket set screw from the line flow fan.
(7) Remove the screws fixing the motor bed and remove the fan motor. (Be careful not to drop the fan motor because it is heavy.)
(8) Remove the screws fixing the left side of the heat exchanger.
(9) Lift the left side of the heat exchanger.
(10) Remove the line flow fan.

Photo 8

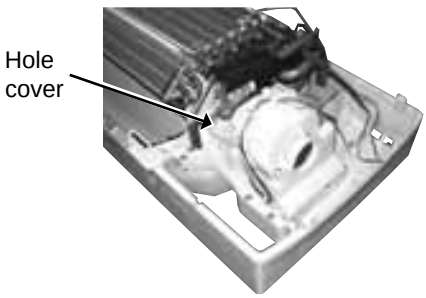


Photo 6

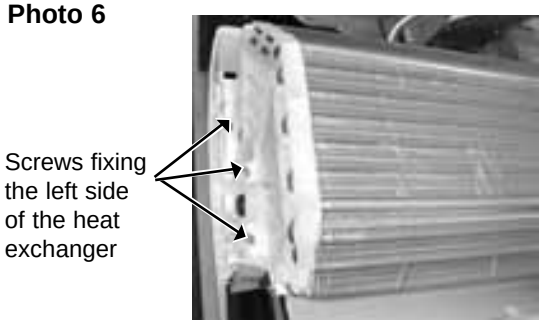
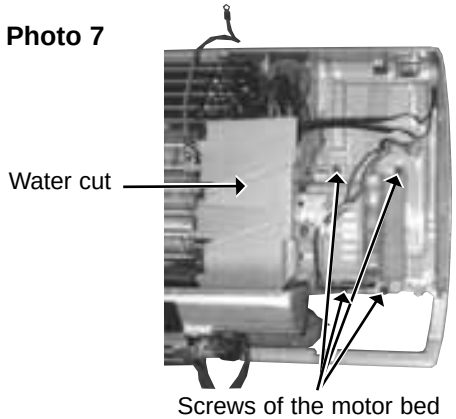


Photo 7

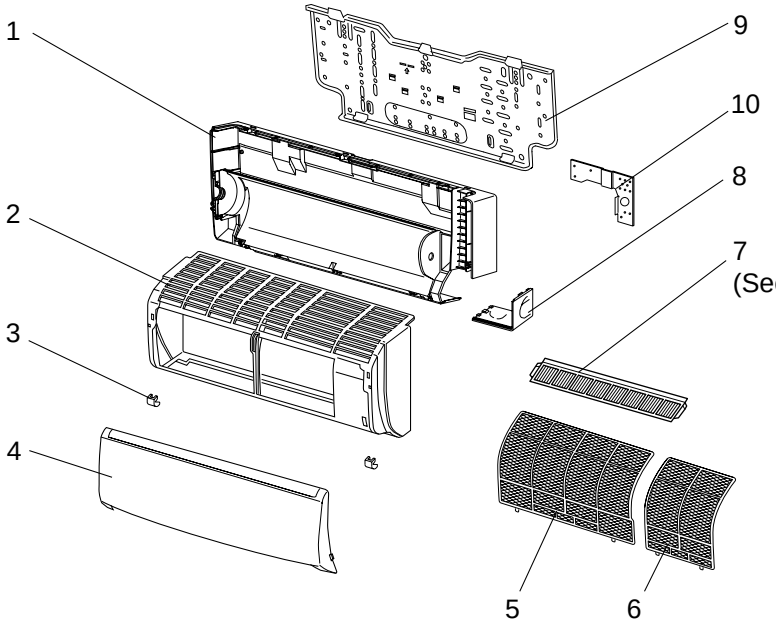


10 PARTS LIST

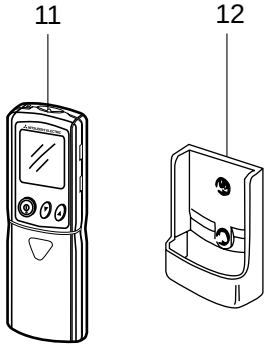
10-1. PARTS LIST (non-RoHS compliant)

MSZ-A09NA MSY-A15NA
MSZ-A12NA MSY-A17NA
MSZ-A15NA
MSZ-A17NA

1. INDOOR UNIT STRUCTURAL PARTS



2. ACCESSORY AND REMOTE CONTROLLER



1. INDOOR UNIT STRUCTURAL PARTS

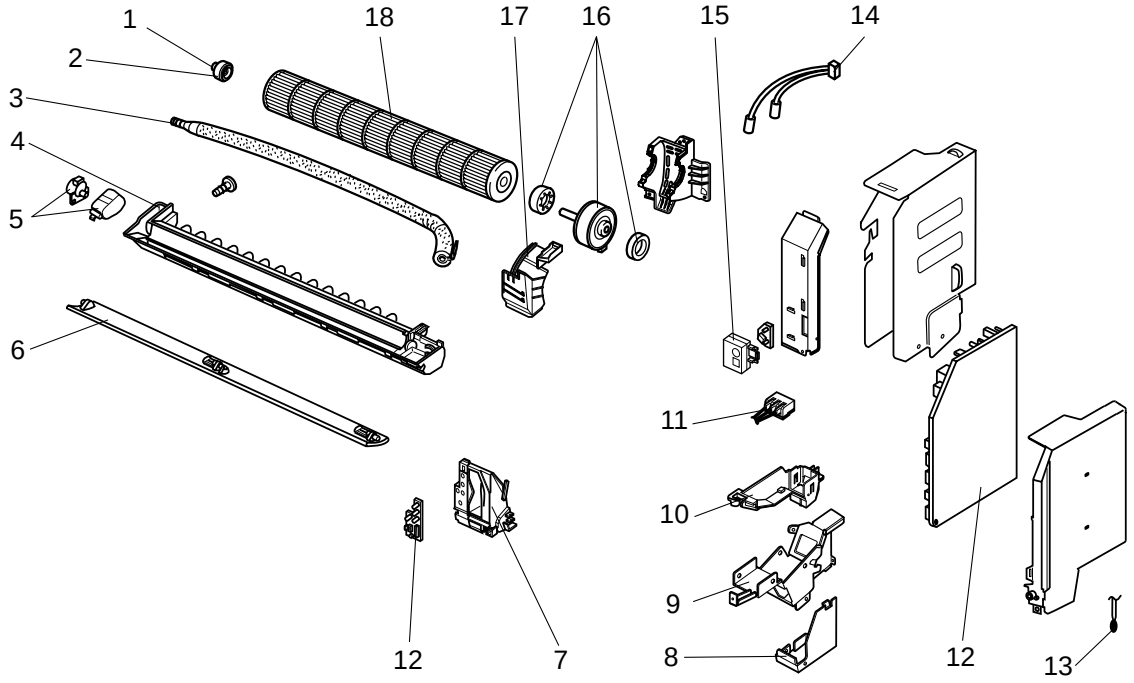
No.	Part No.	Part name	Symbol in Wiring Diagram	Q'ty/unit						Remarks
				MSZ-				MSY-		
				A09NA	A12NA	A15NA	A17NA	A15NA	A17NA	
1	E02 A32 234	BOX		1	1	1	1	1	1	
2	E02 A49 000	PANEL ASSEMBLY		1	1	1	1	1	1	Including No.3,4
3	E02 913 067	SCREW CAP		2	2	2	2	2	2	2PCS/SET
4	E02 915 010	FRONT PANEL		1	1	1	1	1	1	
5	E02 915 100	CATECHIN AIR FILTER (LEFT)		1	1	1	1	1	1	
6	E02 916 100	CATECHIN AIR FILTER (RIGHT)		1	1	1	1	1	1	
7	————	AIR CLEANING FILTER		1	1	1	1	1	1	MAC-415FT-E
8	E02 A32 975	CORNER BOX (RIGHT)		1	1	1	1	1	1	
9	E02 913 970	INSTALLATION PLATE		1	1	1	1	1	1	
10	E02 A49 978	CONDUIT PLATE		1	1	1	1	1	1	

2. ACCESSORY AND REMOTE CONTROLLER

11	E02 A54 426	REMOTE CONTROLLER		1	1	1	1			KM06A
	E02 A49 426	REMOTE CONTROLLER						1	1	KM06C
12	E02 527 083	REMOTE CONTROLLER HOLDER		1	1	1	1	1	1	

MSZ-A09NA MSZ-A12NA MSZ-A15NA MSZ-A17NA MSY-A15NA MSY-A17NA

3. INDOOR UNIT ELECTRICAL PARTS AND FUNCTIONAL PARTS

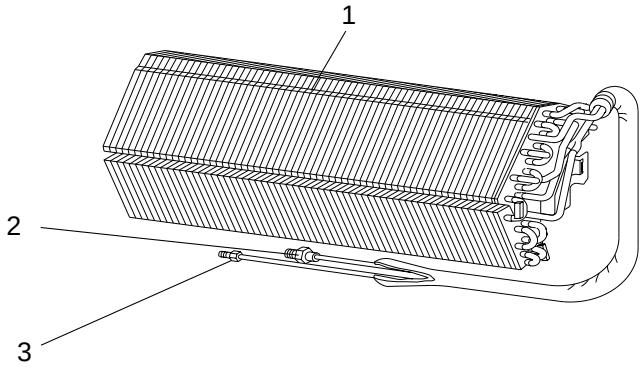


No.	Part No.	Part name	Symbol in Wiring Diagram	Q'ty/unit						Remarks
				MSZ-				MSY-		
				A09NA	A12NA	A15NA	A17NA	A15NA	A17NA	
1	E02 751 509	BEARING MOUNT		1	1	1	1	1	1	
2	E02 001 504	SLEEVE BEARING		1	1	1	1	1	1	
3	E02 897 702	DRAIN HOSE		1	1	1	1	1	1	
4	E02 A54 235	NOZZLE ASSEMBLY		1	1					
	E02 A56 235	NOZZLE ASSEMBLY				1	1	1	1	
5	E02 897 303	VANE MOTOR UNIT (HORIZONTAL)	MV	1	1	1	1	1	1	UP & DOWN
6	E02 913 040	HORIZONTAL VANE		1	1	1	1	1	1	
7	E02 915 095	POWER MONITOR RECEIVER P.C. BOARD HOLDER		1	1	1	1	1	1	
8	E02 A49 979	CONDUIT COVER		1	1	1	1	1	1	
9	E02 A49 780	TERMINAL BLOCK COVER		1	1	1	1	1	1	
10	E02 A49 779	TERMINAL BLOCK HOLDER		1	1	1	1	1	1	
11	E02 913 375	TERMINAL BLOCK	TB	1	1	1	1	1	1	
12	E02 A54 452	ELECTRONIC CONTROL P.C. BOARD ※1		1						AUTO RESTART
	E02 A55 452	ELECTRONIC CONTROL P.C. BOARD ※1			1					AUTO RESTART
	E02 A56 452	ELECTRONIC CONTROL P.C. BOARD ※1				1				AUTO RESTART
	E02 A57 452	ELECTRONIC CONTROL P.C. BOARD ※1					1			AUTO RESTART
	E02 A51 452	ELECTRONIC CONTROL P.C. BOARD ※1						1		AUTO RESTART
	E02 A52 452	ELECTRONIC CONTROL P.C. BOARD ※1							1	AUTO RESTART
13	E02 897 308	ROOM TEMPERATURE THERMISTOR	RT11	1	1	1	1	1	1	
14	E02 A54 307	INDOOR COIL THERMISTOR	RT12, RT13	1	1					
	E02 A56 307	INDOOR COIL THERMISTOR	RT12, RT13			1	1	1	1	
15	E02 915 782	SWITCH HOLDER		1	1	1	1	1	1	
16	E02 A54 300	INDOOR FAN MOTOR ※2	MF	1	1	1	1	1	1	RC0J30- □□
17	E02 897 333	MOTOR BAND		1	1	1	1	1	1	
18	E02 897 302	LINE FLOW FAN		1	1	1	1	1	1	

※1 Including SW P.C. BOARD and POWER MONITOR RECEIVER P.C. BOARD
※2 Including FAN MOTOR RUBBER MOUNT (2 PCS/SET)

MSZ-A09NA MSZ-A12NA MSZ-A15NA MSZ-A17NA MSY-A15NA MSY-A17NA

4. INDOOR UNIT HEAT EXCHANGER



No.	Part No.	Part name	Symbol in Wiring Diagram	Q'ty/unit						Remarks
				MSZ-				MSY-		
				A09NA	A12NA	A15NA	A17NA	A15NA	A17NA	
1	E02 A54 620	INDOOR HEAT EXCHANGER		1	1					
	E02 A56 620	INDOOR HEAT EXCHANGER				1	1	1	1	
2	E02 815 666	UNION (GAS)		1	1					ϕ3/8
	E02 155 666	UNION (GAS)				1	1	1	1	ϕ1/2
3	E02 151 667	UNION (LIQUID)		1	1	1	1	1	1	ϕ1/4

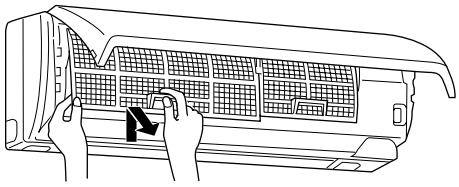
5. AIR CLEANING FILTER (ANTI-ALLERGY ENZYME FILTER)

- AIR CLEANING FILTER removes fine dust of 0.01 micron from air by means of static electricity.
- Normal life of AIR CLEANING FILTER is 1 year.
  If AIR CLEANING FILTER is to be washed, soak AIR CLEANING FILTER in water (when showing dirt, in lukewarm water) and rinse it delicately, without removing the filter from the frame about once every 3 months.
- Clogged AIR CLEANING FILTER may reduce the air conditioner capacity or cause frost on the air outlet.
- Do not remove or attach AIR CLEANING FILTER during unit operation.

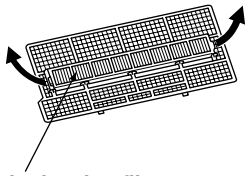
Model	Part No.
MSZ-A09NA MSY-A15NA **MSZ-A12NA MSY-A17NA** **MSZ-A15NA MSZ-A17NA**	MAC-415FT-E

Replacement of the air cleaning filter

(1) Remove the catechin air filter(left one)
The air cleaning filter is not attached to the right side catechin air filter



(2) Remove the air cleaning filter(Blue bellows type) from the catechin air filter.

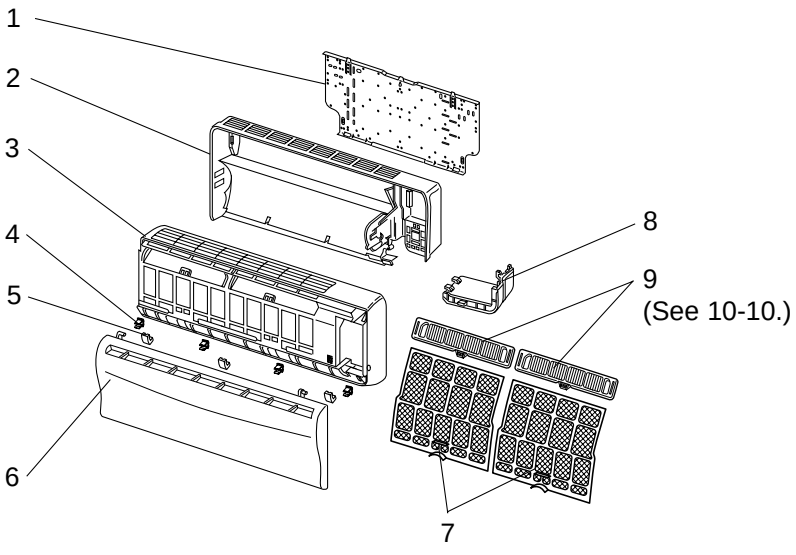


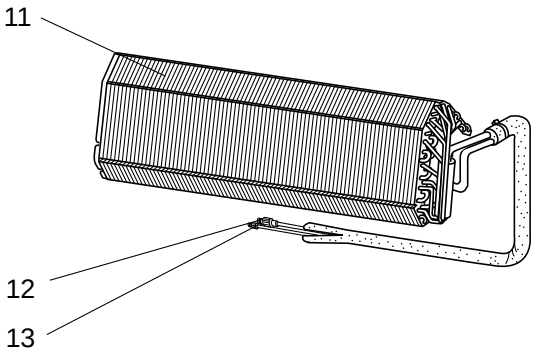
Air cleaning filter (Blue bellows type)

MSZ-A24NA
MSY-A24NA

6. INDOOR UNIT STRUCTURAL PARTS

7. INDOOR UNIT HEAT EXCHANGER





6. INDOOR UNIT STRUCTURAL PARTS

Part number that is circled is not shown in the illustration.

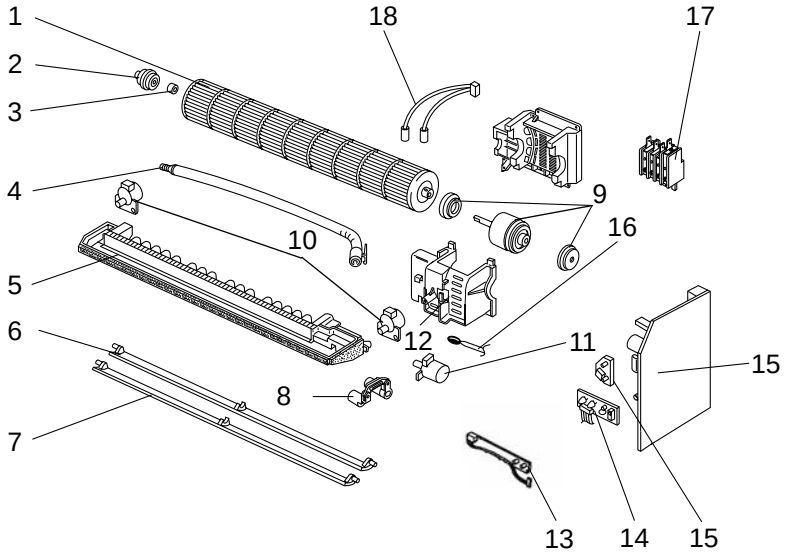
No.	Part No.	Part Name	Symbol in Wiring Diagram	Q'ty/unit		Remarks
				MSZ-A24NA	MSY-A24NA	
1	E02 527 970	INSTALLATION PLATE		1	1	
2	E02 685 234	BOX		1	1	
3	E02 888 000	FRONT PANEL ASSEMBLY		1	1	Including No.5,6
4	E02 408 142	CATCH		4	4	4PCS/ SET
5	E02 685 067	SCREW CAP		3	3	3PCS/ SET
6	E02 888 010	GRILLE		1	1	
7	E02 534 100	CATECHIN AIR FILTER		2	2	1PC/ SET
8	E02 685 975	CORNER BOX (RIGHT)		1	1	
9	——	AIR CLEANING FILTER		2	2	MAC-2300FT
⑩	E02 888 007	LAMP PANEL		1	1	

7. INDOOR UNIT HEAT EXCHANGER

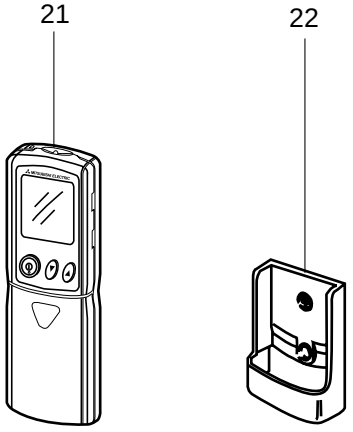
11	E02 A58 620	INDOOR HEAT EXCHANGER		1	1	
12	E02 527 666	UNION (GAS)		1	1	ϕ5/8
13	E02 151 667	UNION (LIQUID)		1	1	ϕ1/4

MSZ-A24NA
MSY-A24NA

8. INDOOR UNIT FUNCTIONAL PARTS AND ELECTRICAL PARTS



9. ACCESSORY AND REMOTE CONTROLLER



8. INDOOR UNIT FUNCTIONAL PARTS AND ELECTRICAL PARTS

Part numbers that are circled are not shown in the illustration.

No.	Part No.	Part Name	Symbol in Wiring Diagram	Q'ty/unit		Remarks
				MSZ-A24NA	MSY-A24NA	
1	E02 527 302	LINE FLOW FAN		1	1	
2	E02 408 509	BEARING MOUNT		1	1	
3	E02 001 504	SLEEVE BEARING		1	1	
4	E02 408 702	DRAIN HOSE		1	1	
5	E02 A58 235	NOZZLE		1	1	
6	E02 685 040	VANE UPPER		1	1	
7	E02 685 041	VANE LOWER		1	1	
8	E02 527 034	VANE CRANK SET		1	1	
9	E02 A58 300	INDOOR FAN MOTOR ASSEMBLY ※1	MF	1	1	RC0J56 - □□
10	E02 448 303	VANE MOTOR (VERTICAL)	MV2	2	2	RIGHT & LEFT
11	E02 408 303	VANE MOTOR (HORIZONTAL)	MV1	1	1	UP & DOWN
12	E02 918 333	MOTOR BAND		1	1	
13	E02 918 329	DISPLAY P.C. BOARD		1	1	
14	E02 918 468	RECEIVER P.C. BOARD		1	1	
15	E02 A58 452	ELECTRONIC CONTROL P.C. BOARD ※2		1		AUTO RESTART
	E02 A53 452	ELECTRONIC CONTROL P.C. BOARD ※2			1	AUTO RESTART
16	E02 527 308	ROOM TEMPERATURE THERMISTOR	RT11	1	1	
17	E02 A58 375	TERMINAL BLOCK	TB	1	1	
18	E02 918 307	INDOOR COIL THERMISTOR	RT12, RT13	1	1	
⑲	E02 528 034	VANE MOTOR SUPPORT SET(RIGHT)		1	1	
⑳	E02 529 034	VANE MOTOR SUPPORT SET(LEFT)		1	1	

※1 Including FAN MOTOR RUBBER MOUNT
※2 Including SW P.C. BOARD

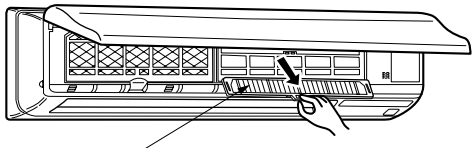
9. ACCESSORY AND REMOTE CONTROLLER

21	E02 A58 426	REMOTE CONTROLLER		1		KM06B
	E02 A53 426	REMOTE CONTROLLER			1	KM06D
22	E02 527 083	REMOTE CONTROLLER HOLDER		1	1	

10. AIR CLEANING FILTER (ANTI-ALLERGY ENZYME FILTER)

- AIR CLEANING FILTER removes fine dust of 0.01 micron from air by means of static electricity.
- Normal life of AIR CLEANING FILTER is 1 year.
  If AIR CLEANING FILTER is to be washed, soak AIR CLEANING FILTER in water (when showing dirt, in lukewarm water) and rinse it delicately, without removing the filter from the frame about once every 3 months.
- Clogged AIR CLEANING FILTER may reduce the air conditioner capacity or cause frost on the air outlet.
- Do not remove or attach AIR CLEANING FILTER during unit operation.

Model	Part No.
MSZ-A24NA **MSY-A24NA**	**MAC-2300FT**

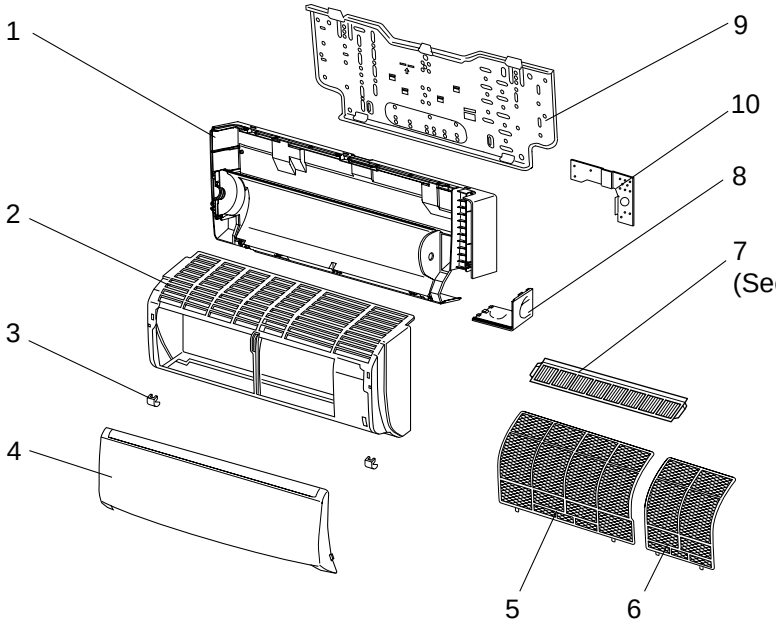


Air cleaning filter
(Anti-allergy enzyme filter:blue bellows type)

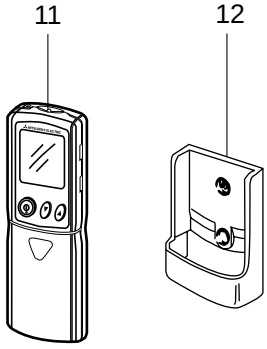
10-2. RoHS PARTS LIST (RoHS compliant)

MSZ-A09NA MSY-A15NA
MSZ-A12NA MSY-A17NA
MSZ-A15NA
MSZ-A17NA

1. INDOOR UNIT STRUCTURAL PARTS



2. ACCESSORY AND REMOTE CONTROLLER



1. INDOOR UNIT STRUCTURAL PARTS

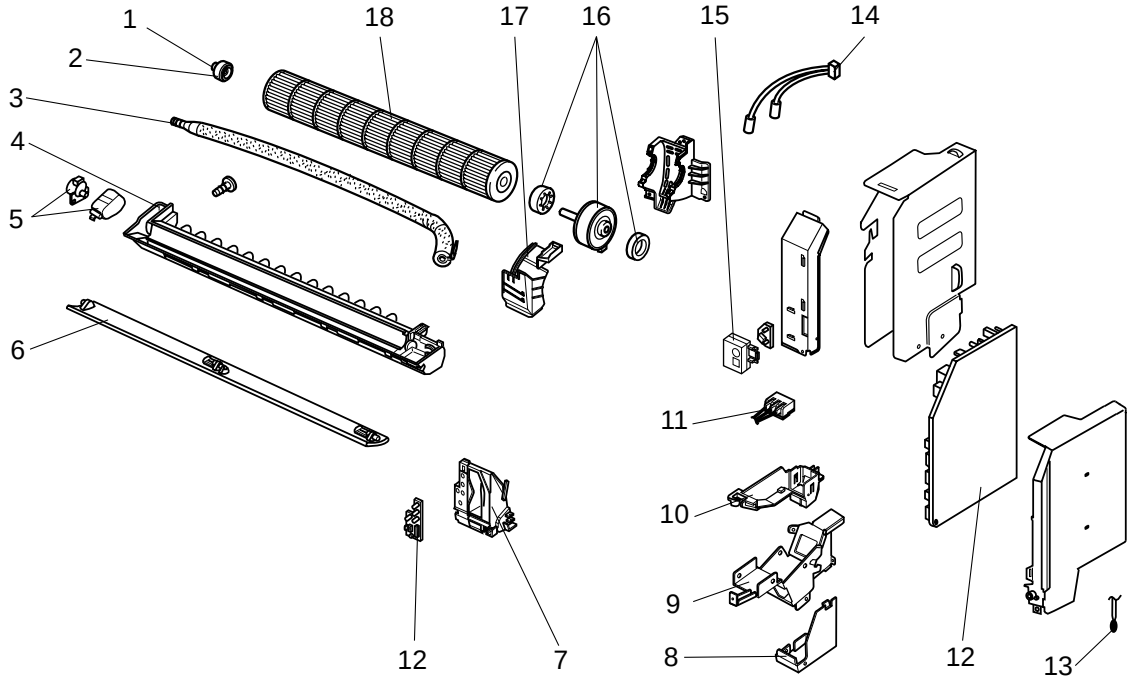
No.	RoHS	Part No.	Part name	Symbol in Wiring Diagram	Q'ty/unit						Remarks
					MSZ-				MSY-		
					A09NA	A12NA	A15NA	A17NA	A15NA	A17NA	
1	G	E12 A32 234	BOX		1	1	1	1	1	1	
2	G	E12 A49 000	PANEL ASSEMBLY		1	1	1	1	1	1	Including No.3,4
3	G	E12 913 067	SCREW CAP		2	2	2	2	2	2	2PCS/SET
4	G	E12 915 010	FRONT PANEL		1	1	1	1	1	1	
5	G	E12 915 100	CATECHIN AIR FILTER (LEFT)		1	1	1	1	1	1	
6	G	E12 916 100	CATECHIN AIR FILTER (RIGHT)		1	1	1	1	1	1	
7	G	————	AIR CLEANING FILTER		1	1	1	1	1	1	MAC-415FT-E
8	G	E12 A32 975	CORNER BOX (RIGHT)		1	1	1	1	1	1	
9	G	E12 913 970	INSTALLATION PLATE		1	1	1	1	1	1	
10	G	E12 A49 978	CONDUIT PLATE		1	1	1	1	1	1	

2. ACCESSORY AND REMOTE CONTROLLER

11	G	E12 A54 426	REMOTE CONTROLLER		1	1	1	1			KM06A
	G	E12 A49 426	REMOTE CONTROLLER						1	1	KM06C
12	G	E12 527 083	REMOTE CONTROLLER HOLDER		1	1	1	1	1	1	

MSZ-A09NA MSZ-A12NA MSZ-A15NA MSZ-A17NA MSY-A15NA MSY-A17NA

3. INDOOR UNIT ELECTRICAL PARTS AND FUNCTIONAL PARTS

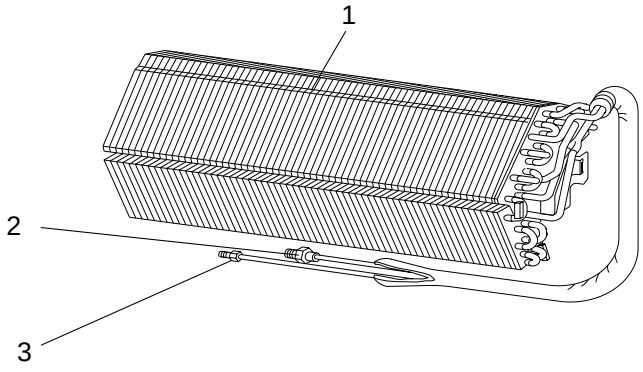


No.	RoHS	Part No.	Part name	Symbol in Wiring Diagram	Q'ty/unit						Remarks
					MSZ-				MSY-		
					A09NA	A12NA	A15NA	A17NA	A15NA	A17NA	
1	G	E12 751 509	BEARING MOUNT		1	1	1	1	1	1	
2	G	E12 001 504	SLEEVE BEARING		1	1	1	1	1	1	
3	G	E12 897 702	DRAIN HOSE		1	1	1	1	1	1	
4	G	E12 A54 235	NOZZLE ASSEMBLY		1	1					
	G	E12 A56 235	NOZZLE ASSEMBLY				1	1	1	1	
5	G	E12 897 303	VANE MOTOR UNIT (HORIZONTAL)	MV	1	1	1	1	1	1	UP & DOWN
6	G	E12 913 040	HORIZONTAL VANE		1	1	1	1	1	1	
7	G	E12 915 095	POWER MONITOR RECEIVER P.C. BOARD HOLDER		1	1	1	1	1	1	
8	G	E12 A49 979	CONDUIT COVER		1	1	1	1	1	1	
9	G	E12 A49 780	TERMINAL BLOCK COVER		1	1	1	1	1	1	
10	G	E12 A49 779	TERMINAL BLOCK HOLDER		1	1	1	1	1	1	
11	G	E12 913 375	TERMINAL BLOCK	TB	1	1	1	1	1	1	
12	G	E12 A54 452	ELECTRONIC CONTROL P.C. BOARD ※1		1						AUTO RESTART
	G	E12 A55 452	ELECTRONIC CONTROL P.C. BOARD ※1			1					AUTO RESTART
	G	E12 A56 452	ELECTRONIC CONTROL P.C. BOARD ※1				1				AUTO RESTART
	G	E12 A57 452	ELECTRONIC CONTROL P.C. BOARD ※1					1			AUTO RESTART
	G	E12 A51 452	ELECTRONIC CONTROL P.C. BOARD ※1						1		AUTO RESTART
	G	E12 A52 452	ELECTRONIC CONTROL P.C. BOARD ※1							1	AUTO RESTART
13	G	E12 897 308	ROOM TEMPERATURE THERMISTOR	RT11	1	1	1	1	1	1	
14	G	E12 A54 307	INDOOR COIL THERMISTOR	RT12, RT13	1	1					
	G	E12 A56 307	INDOOR COIL THERMISTOR	RT12, RT13			1	1	1	1	
15	G	E12 915 782	SWITCH HOLDER		1	1	1	1	1	1	
16	G	E12 A54 300	INDOOR FAN MOTOR ※2	MF	1	1	1	1	1	1	RC0J30-□□
17	G	E12 897 333	MOTOR BAND		1	1	1	1	1	1	
18	G	E12 897 302	LINE FLOW FAN		1	1	1	1	1	1	

※1 Including SW P.C. BOARD and POWER MONITOR RECEIVER P.C. BOARD
※2 Including FAN MOTOR RUBBER MOUNT (2 PCS/SET)

MSZ-A09NA MSZ-A12NA MSZ-A15NA MSZ-A17NA MSY-A15NA MSY-A17NA

4. INDOOR UNIT HEAT EXCHANGER



No.	RoHS	Part No.	Part name	Symbol in Wiring Diagram	Q'ty/unit						Remarks
					MSZ-				MSY-		
					A09NA	A12NA	A15NA	A17NA	A15NA	A17NA	
1	G	E12 A54 620	INDOOR HEAT EXCHANGER		1	1					
	G	E12 A56 620	INDOOR HEAT EXCHANGER				1	1	1	1	
2	G	E12 815 666	UNION (GAS)		1	1					ϕ3/8
	G	E12 155 666	UNION (GAS)				1	1	1	1	ϕ1/2
3	G	E12 151 667	UNION (LIQUID)		1	1	1	1	1	1	ϕ1/4

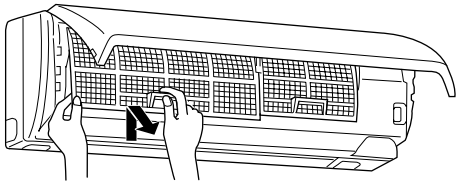
5. AIR CLEANING FILTER (ANTI-ALLERGY ENZYME FILTER)

- AIR CLEANING FILTER removes fine dust of 0.01 micron from air by means of static electricity.
- Normal life of AIR CLEANING FILTER is 1 year.
  If AIR CLEANING FILTER is to be washed, soak AIR CLEANING FILTER in water (when showing dirt, in lukewarm water) and rinse it delicately, without removing the filter from the frame about once every 3 months.
- Clogged AIR CLEANING FILTER may reduce the air conditioner capacity or cause frost on the air outlet.
- Do not remove or attach AIR CLEANING FILTER during unit operation.

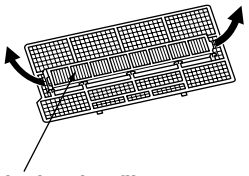
Model	Part No.
MSZ-A09NA MSY-A15NA **MSZ-A12NA MSY-A17NA** **MSZ-A15NA MSZ-A17NA**	MAC-415FT-E

Replacement of the air cleaning filter

(1) Remove the catechin air filter(left one)
The air cleaning filter is not attached to the right side catechin air filter



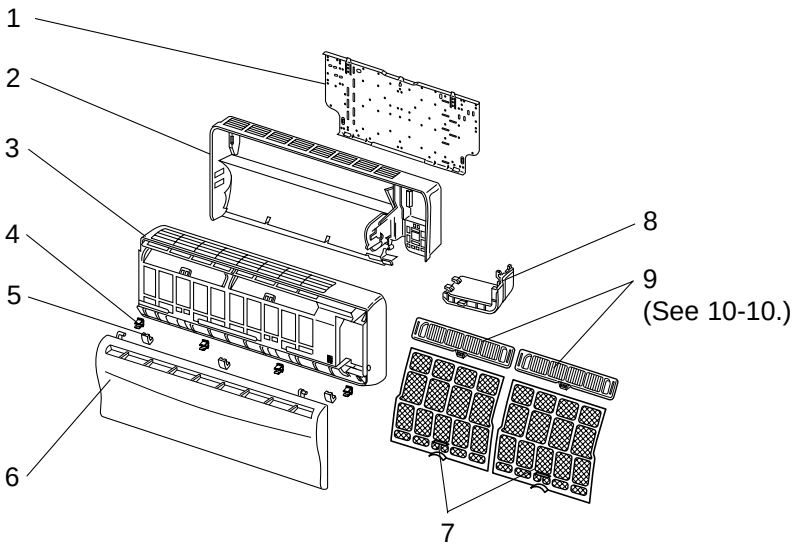
(2) Remove the air cleaning filter(Blue bellows type) from the catechin air filter.

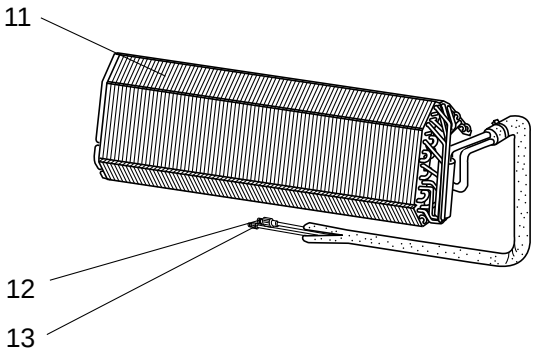


Air cleaning filter (Blue bellows type)

MSZ-A24NA
MSY-A24NA

6. INDOOR UNIT STRUCTURAL PARTS **7. INDOOR UNIT HEAT EXCHANGER**





6. INDOOR UNIT STRUCTURAL PARTS

Part number that is circled is not shown in the illustration.

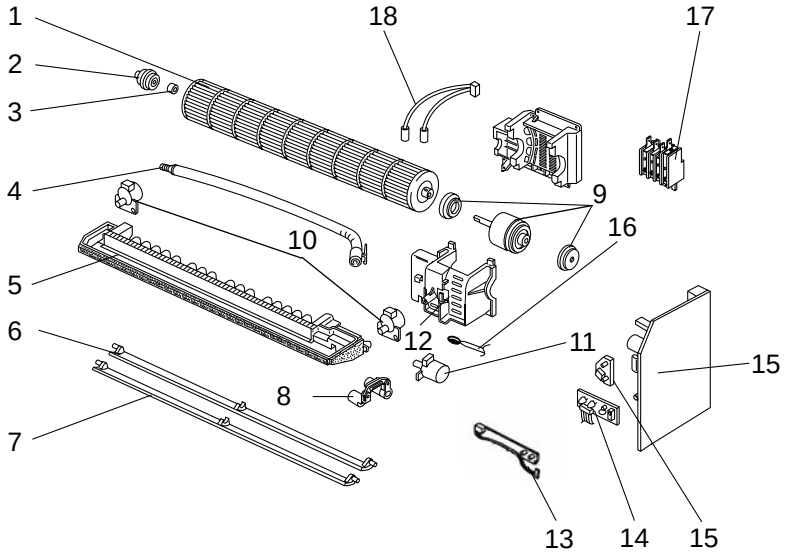
No.	RoHS	Part No.	Part Name	Symbol in Wiring Diagram	Q'ty/unit		Remarks
					MSZ-A24NA	MSY-A24NA	
1	G	E12 527 970	INSTALLATION PLATE		1	1	
2	G	E12 685 234	BOX		1	1	
3	G	E12 888 000	FRONT PANEL ASSEMBLY		1	1	Including No.5,6
4	G	E12 408 142	CATCH		4	4	4PCS/ SET
5	G	E12 685 067	SCREW CAP		3	3	3PCS/ SET
6	G	E12 888 010	GRILLE		1	1	
7	G	E12 534 100	CATECHIN AIR FILTER		2	2	1PC/ SET
8	G	E12 685 975	CORNER BOX (RIGHT)		1	1	
9	G	——	AIR CLEANING FILTER		2	2	MAC-2300FT
⑩	G	E12 888 007	LAMP PANEL		1	1	

7. INDOOR UNIT HEAT EXCHANGER

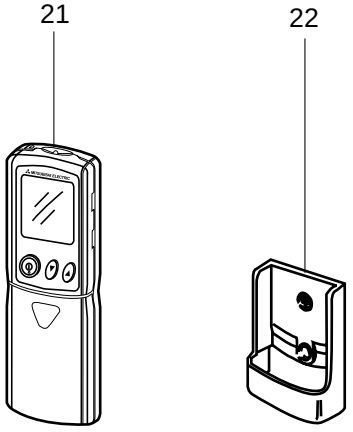
11	G	E12 A58 620	INDOOR HEAT EXCHANGER		1	1	
12	G	E12 527 666	UNION (GAS)		1	1	ϕ5/8
13	G	E12 151 667	UNION (LIQUID)		1	1	ϕ1/4

MSZ-A24NA
MSY-A24NA

8. INDOOR UNIT FUNCTIONAL PARTS AND ELECTRICAL PARTS



9. ACCESSORY AND REMOTE CONTROLLER



8. INDOOR UNIT FUNCTIONAL PARTS AND ELECTRICAL PARTS

Part numbers that are circled are not shown in the illustration.

No.	RoHS	Part No.	Part Name	Symbol in Wiring Diagram	Q'ty/unit		Remarks
					MSZ-A24NA	MSY-A24NA	
1	G	E12 527 302	LINE FLOW FAN		1	1	
2	G	E12 408 509	BEARING MOUNT		1	1	
3	G	E12 001 504	SLEEVE BEARING		1	1	
4	G	E12 408 702	DRAIN HOSE		1	1	
5	G	E12 A58 235	NOZZLE		1	1	
6	G	E12 685 040	VANE UPPER		1	1	
7	G	E12 685 041	VANE LOWER		1	1	
8	G	E12 527 034	VANE CRANK SET		1	1	
9	G	E12 A58 300	INDOOR FAN MOTOR ASSEMBLY ※1	MF	1	1	RC0J56 - □□
10	G	E12 448 303	VANE MOTOR (VERTICAL)	MV2	2	2	RIGHT & LEFT
11	G	E12 408 303	VANE MOTOR (HORIZONTAL)	MV1	1	1	UP & DOWN
12	G	E12 918 333	MOTOR BAND		1	1	
13	G	E12 918 329	DISPLAY P.C. BOARD		1	1	
14	G	E12 918 468	RECEIVER P.C. BOARD		1	1	
15	G	E12 A58 452	ELECTRONIC CONTROL P.C. BOARD ※2		1		AUTO RESTART
	G	E12 A53 452	ELECTRONIC CONTROL P.C. BOARD ※2			1	AUTO RESTART
16	G	E12 527 308	ROOM TEMPERATURE THERMISTOR	RT11	1	1	
17	G	E12 A58 375	TERMINAL BLOCK	TB	1	1	
18	G	E12 918 307	INDOOR COIL THERMISTOR	RT12, RT13	1	1	
⑲	G	E12 528 034	VANE MOTOR SUPPORT SET(RIGHT)		1	1	
⑳	G	E12 529 034	VANE MOTOR SUPPORT SET(LEFT)		1	1	

※1 Including FAN MOTOR RUBBER MOUNT
※2 Including SW P.C. BOARD

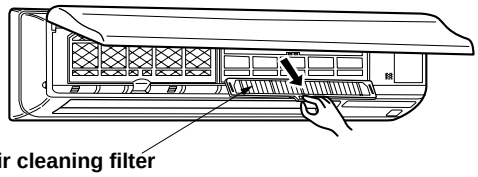
9. ACCESSORY AND REMOTE CONTROLLER

21	G	E12 A58 426	REMOTE CONTROLLER		1		KM06B
	G	E12 A53 426	REMOTE CONTROLLER			1	KM06D
22	G	E12 527 083	REMOTE CONTROLLER HOLDER		1	1	

10. AIR CLEANING FILTER (ANTI-ALLERGY ENZYME FILTER)

- AIR CLEANING FILTER removes fine dust of 0.01 micron from air by means of static electricity.
- Normal life of AIR CLEANING FILTER is 1 year.
  If AIR CLEANING FILTER is to be washed, soak AIR CLEANING FILTER in water (when showing dirt, in lukewarm water) and rinse it delicately, without removing the filter from the frame about once every 3 months.
- Clogged AIR CLEANING FILTER may reduce the air conditioner capacity or cause frost on the air outlet.
- Do not remove or attach AIR CLEANING FILTER during unit operation.

Model	Part No.
MSZ-A24NA **MSY-A24NA**	**MAC-2300FT**



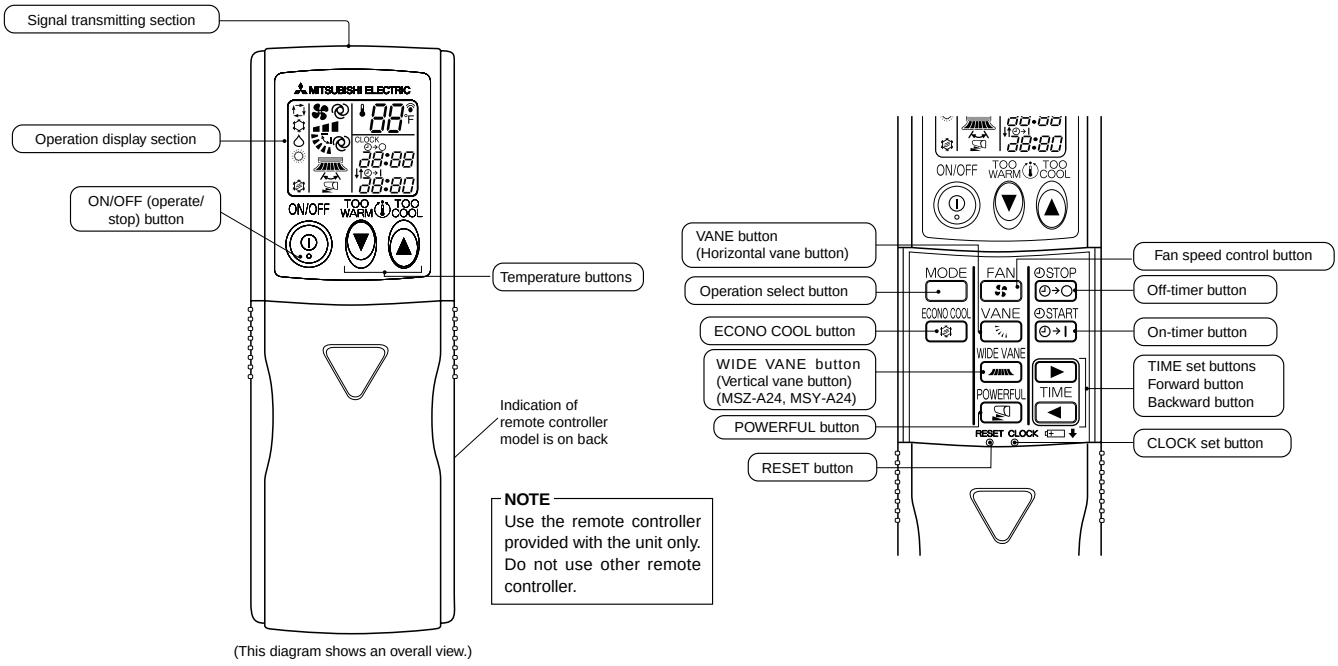
Air cleaning filter
(Anti-allergy enzyme filter:blue bellows type)

11 MICROPROCESSOR CONTROL

MSZ-A09NA MSZ-A17NA MSY-A15NA
MSZ-A12NA MSZ-A24NA MSY-A17NA
MSZ-A15NA MSY-A24NA

WIRELESS REMOTE CONTROLLER

※ These pictures show **MSZ-A24.**



NOTE
Use the remote controller provided with the unit only. Do not use other remote controller.

(This diagram shows an overall view.)

Once the operation mode is set, the same operation mode can be repeated by simply turning OPERATE/STOP (ON/OFF) button ON.
Indoor unit receives the signal with a beep tone.
When the system turns off, 3-minute time delay will operate to protect system from overload and compressor will not restart for 3 minutes.

INDOOR UNIT DISPLAY SECTION

Operation Indicator lamp
The operation indicator at the right side of the indoor unit indicates the operation state.

•The following indication applies regardless of shape of the indicator.

Indication	Operation state	Difference between target temperature and room temperature
☀ ☀	This shows that the air conditioner is operating to reach the target temperature. Please wait until the target temperature is obtained.	Approx. 4°F or more
☀ □	This shows that the room temperature is approaching the target temperature.	Approx. 4°F or less
☀ ☼	This shows a state of standby for operation. (For multi system air conditioner)	—

Operation Indicator ☀ □

☀ **Lighted**
☼ **Blinking**
□ **Not lighted**

11-1. COOL (☼) OPERATION

(1) Press OPERATE/STOP(ON/OFF) button.
OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
(2) Select COOL mode with OPERATION SELECT button.
(3) Press TEMPERATURE buttons (TOO WARM or TOO COOL button)to select the desired temperature.
The setting range is 61 ~ 88°F.

1. Coil frost prevention

When the temperature of indoor heat exchanger becomes too low, the coil frost prevention mode works.
The indoor fan operates at the set speed and the compressor stops. This mode continues until the temperature of indoor heat exchanger rises.

2. Low outside temperature operation

When the outside temperature lowers during cool mode operation, low outside temperature operation starts, and the outdoor fan slows or stops.

11-2. DRY (△) OPERATION

(1) Press OPERATE/STOP(ON/OFF) button.
OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
(2) Select DRY mode with OPERATION SELECT button.
(3) The set temperature is determined from the initial room temperature.

1. Coil frost prevention

Coil frost prevention is as same as COOL mode. (11-1.1.)

2. Low outside temperature operation

Low outside temperature operation is as same as COOL mode. (11-1.2.)

11-3. HEAT (☼) OPERATION (MSZ)

(1) Press OPERATE/STOP(ON/OFF) button.
OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
(2) Select HEAT mode with OPERATION SELECT button.
(3) Press TEMPERATURE buttons (TOO WARM or TOO COOL button) to select the desired temperature.
The setting range is 61 ~ 88°F.

1. Cold air prevention control

When the compressor is not operating or is starting, and the temperature of indoor heat exchanger and/or the room temperature is low or when defrosting is being done, the indoor fan will stop or rotate in Very Low speed.

2. High pressure protection

In HEAT operation the compressor operational frequency is controlled by the temperature of the indoor heat exchanger to prevent the condensing pressure from increasing excessively.

3. Defrosting

Defrosting starts when the temperature of outdoor heat exchanger becomes too low.
The indoor/outdoor fans stop, the 4-way valve reverses, and the compressor starts.
This mode continues until the temperature of outdoor heat exchanger rises or the fixed time passes.

11-4. FAN(✣)OPERATION (MSY)

(1) Press OPERATE/STOP(ON/OFF) button.
OPERATION INDICATOR lamp of the indoor unit turns ON with a beep tone.
(2) Select FAN mode with OPERATION SELECT button.
(3) Select the desired fan speed. When AUTO, it becomes Low.
Only indoor fan operates. Outdoor unit does not operate.

11-5. "I FEEL CONTROL" (▭) OPERATION (MSY)

(1) Press OPERATE/STOP (ON/OFF) button on the remote controller. OPERATION INDICATOR lamp of the indoor unit turns on with a beep tone.
(2) Select "I FEEL CONTROL" mode with OPERATION SELECT button.
(3) The operation mode is determined by the room temperature at start-up of the operation.

Initial room temperature	Mode
75°F or more	COOL mode of "I FEEL CONTROL"
less than 75°F	DRY mode of "I FEEL CONTROL"

- Once the mode is fixed, the mode does not change by room temperature afterwards.
- Under the ON-TIMER (◴→|) operation, mode is determined according to the room temperature at the set time the operation starts.

(4) The initial set temperature is decided by the initial room temperature.

Model	Initial room temperature	Initial set temperature	
COOL mode of "I FEEL CONTROL"	79°F or more	75°F	✵1
	77°F to 79°F	Initial room temperature minus 4°F	
DRY mode of "I FEEL CONTROL"	less than 77°F	Initial room temperature minus 4°F	

✵1 When the system is restarted with the remote controller, the system operates with the previous set temperature regardless of room temperature at restart.
The set temperature is calculated by the previous set temperature.

(5) TEMPERATURE buttons

In “I FEEL CONTROL” ( ) mode, set temperature is decided by the microprocessor based on the room temperature. In addition, set temperature can be controlled by TOO WARM or TOO COOL buttons when you feel too cool or too warm. Each time the TOO WARM or TOO COOL button is pressed, the indoor unit receives the signal and emits a beep tone.

- **Fuzzy control**

When the TOO COOL or TOO WARM button is pressed, the microprocessor changes the set temperature, considering the room temperature, the frequency of pressing TOO COOL or TOO WARM button and the user’s preference to heat or cool. So this is called “Fuzzy control”, and works only in “I FEEL CONTROL” mode.
In DRY mode of “I FEEL CONTROL”, the set temperature doesn’t change.

TOO COOL ⋯To raise the set temperature 2~4 degrees (°F)

TOO WARM ⋯To lower the set temperature 2~4 degrees (°F)

11-6. AUTO CHANGE OVER ⋯ AUTO MODE OPERATION (MSZ)

Once desired temperature is set, unit operation is switched automatically between COOL and HEAT operation.

Mode selection

(1) Initial mode
When unit starts the operation with AUTO operation from off;
- If the room temperature is higher than the set temperature, operation starts in COOL mode.
- If the room temperature is equal to or lower than the set temperature, operation starts in HEAT mode.

(2) Mode change
COOL mode changes to HEAT mode when about 15 minutes have passed with the room temperature 4 degrees below the set temperature.
HEAT mode changes to COOL mode when about 15 minutes have passed with the room temperature 4 degrees above the set temperature.

NOTE:

If two or more indoor units are operating in multi system, there might be a case that the indoor unit, which is operating in (AUTO), cannot change over to the other operating mode (COOL ⟷ HEAT) and becomes a state of standby. Refer to 8-1. ”INFORMATION FOR MULTI SYSTEM AIR CONDITIONER”.

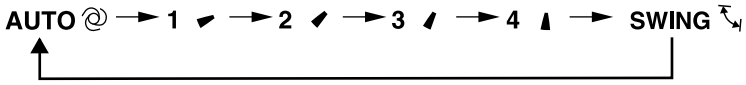
11-7. AUTO VANE OPERATION

1. Horizontal vane

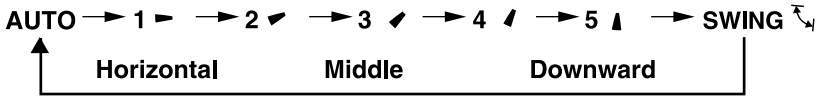
(1) Vane motor drive
These models are equipped with a stepping motor for the horizontal vane. The rotating direction, speed, and angle of the motor are controlled by pulse signals (approximate 12V) transmitted from indoor microprocessor.

(2) The horizontal vane angle and mode change as follows by pressing VANE CONTROL button.

MSZ-A09/12/15/17
MSY-A15/17



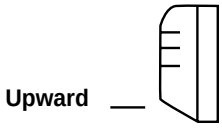
MSZ-A24
MSY-A24



(3) Positioning
The vane is once pressed to the vane stopper to confirm the standard position and then set to the desired angle.
Confirming of standard position is performed in the following cases.
(a) When the operation starts or finishes (including timer operation).
(b) When the test run starts.
(c) When multi-standby starts or finishes.

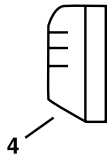
(4) VANE AUTO ( ) mode
In VANE AUTO mode, the microprocessor automatically determines the vane angle and operation to make the optimum room-temperature distribution.

(1) In COOL and DRY operation



Vane angle is fixed to Horizontal position or Angle 1.

(2) In HEAT operation **(MSZ)**



Vane angle is fixed to Angle 4.

(5) STOP (operation OFF) and ON-TIMER standby
In the following cases, the horizontal vane returns to the closed position.
(a) When OPERATE/STOP (ON/OFF) button is pressed (POWER OFF).
(b) When the operation is stopped by the emergency operation.
(c) When ON-TIMER is ON standby.

(6) Dew prevention
During COOL or DRY operation with the vane angle at Angle 2 ~ 4 (A09 ~ 17) / Angle 3 ~ 5 (A24) when the compressor cumulative operation time exceeds 1 hour, the vane angle automatically changes to Angle 1 for dew prevention.

(7) SWING MODE ( )
By selecting SWING mode with VANE CONTROL button, the horizontal vane swings vertically. The remote controller displays " ".

(8) Cold air prevention in HEAT operation **(MSZ)**
The horizontal vane position is set to Upward.

NOTE: When 2 or more indoor units are operated with multi outdoor unit, even if any indoor unit turns thermostat off, this control doesn't work in the indoor unit.

(9) To change the air flow direction not to blow directly onto your body. (MSZ-A09/12/15/17, MSY-A15/17)

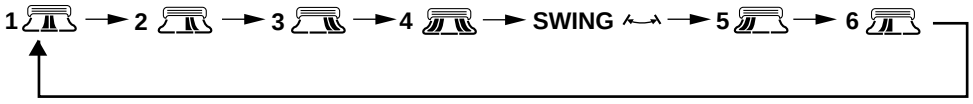
To change the air flow direction	When to use this function?	COOL/DRY	HEAT (for MSZ)
Pressing and holding VANE CONTROL button for 2 seconds or more causes the horizontal vane to reverse and move to horizontal position. Horizontal position	Use this function if you don't want the air from the indoor unit to blow directly onto your body. • Depending on the shape of the room,the air may blow directly onto your body. • Press VANE CONTROL button again to return the vane to the previously-set position.	The air conditioner starts the cooling or drying operation approx. 3 minutes after the vane has moved to the horizontal position. • When VANE CONTROL button is pressed again, the vane returns to the previously-set position and the air conditioner starts the cooling or drying operation in approx. 3 minutes.	The air conditioner starts heating operation approx. 3 minutes after the vane has moved to the horizontal position. • Sometimes the area around your feet may not warm. To warn the area around the feet, set the horizontal vane to (AUTO) or the downward-blowing position. • When VANE CONTROL button is pressed again, the vane returns to the previously-set position and the air conditioner starts the heating operation in approx. 3 minutes.

NOTE:
- If you make the air flow not to blow directly onto your body by pressing VANE CONTROL button, the compressor stops for 3 minutes even during the operation of the air conditioner.
- The air conditioner operates with Very Low speed until the compressor turns on again.

(10) ECONO COOL ( ) operation (ECONOmical operation)
When ECONO COOL button is pressed in COOL mode, set temperature is automatically set 3.6°F higher than that in COOL mode.
Also the horizontal vane swings in various cycle.
SWING operation makes you feel cooler than set temperature. So, even though the set temperature is higher than that in COOL mode, the air conditioner can keep comfort. As a result, energy can be saved.
ECONO COOL operation is cancelled when ECONO COOL button is pressed once again or VANE CONTROL button is pressed or change to other operation mode.

(11) POWERFUL ( ) operation
The air conditioner automatically adjusts the fan speed and the set temperature, and operates the POWERFUL mode.The POWERFUL mode is automatically released 15 minutes after operation starts, and the operation mode returns to the mode prior to POWERFUL operation.

2. Vertical vane (MSZ-A24, MSY-A24)
(1) Vane motor drive
These models are equipped with a stepping motor for the vertical vane. The rotating direction, speed, and angle of the motor are controlled by pulse signals (approximate 12V) transmitted from microprocessor.
(2) The vertical vane angle and mode change as follows by pressing WIDE VANE button.



(3) Positioning
The vane is once pressed to the vane stopper to confirm the standard position and then set to the desired angle.
Confirming of standard position is performed in the following cases.
(a) When OPERATE/STOP(ON/OFF) button is pressed (POWER ON/OFF).
(b) When SWING is started or finished.
(c) When the power supply turns ON.

(4) SWING MODE ( )
By selecting SWING mode with WIDE VANE button, the vertical vane swings horizontally.
The remote controller displays " ".

(5) WIDE MODE ( )
By selecting WIDE mode with WIDE VANE button, indoor fan speed becomes faster than setting fan speed on the remote controller (※). The remote controller displays " ".

NOTE : The position of vane angle 3, angle 4 and angle 5 are different in COOL operation and HEAT operation.

※ Indoor fan speed becomes faster than setting fan speed on the remote controller even when or is selected.

11-8. TIMER OPERATION

1. How to set the time

(1) Press OPERATE/STOP (ON/OFF) button to start the air conditioner.
(2) Check that the current time is set correctly.

NOTE : Timer operation will not work without setting the current time. Initially "AM0:00" blinks at the current time display of TIME MONITOR, so set the current time correctly with CLOCK SET button.

How to set the current time

(1)Press the CLOCK set button.

(2)Press the TIME SET buttons (► and ◄) to set the current time.

- Each time FORWARD button (►) is press, the set time increases by 1minute, and each time BACKWARD button (◄) is press, the set time decreases by 1minute.
- Pressing thoes buttons longer increases / decreases the set time by 10 minutes.

Press the CLOCK set button.

ON timer setting

(1) Press ON-TIMER button(START) during operation.

(2) Set the time of the timer using TIME SET buttons (► and ◄) . ※

OFF timer setting

(1) Press OFF-TIMER button (STOP) during operation.

(2) Set the time of the timer using TIME SET buttons (► and ◄). ※

※ Each time FORWARD button (►) is pressed, the set time increases by 10 minutes; each time BACKWARD button (◄) is pressed, the set time decreases by 10 minutes.

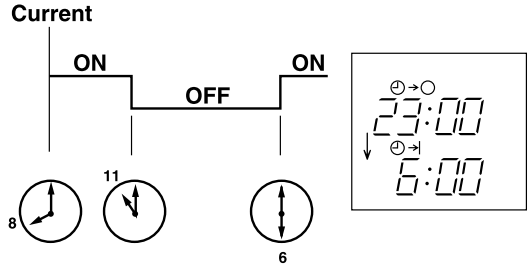
2. Cancel

To cancel ON timer, press ON-TIMER button (START).
To cancel OFF timer, press OFF-TIMER button(STOP).
TIMER is cancelled and the display of set time disappears.

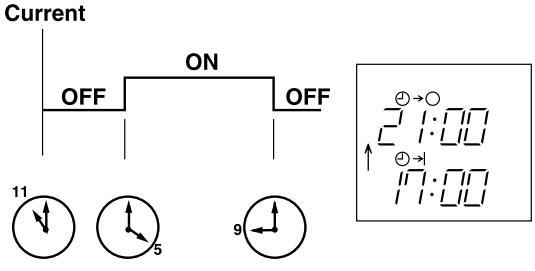
PROGRAM TIMER

- OFF timer and ON timer can be used in combination. The timer of the set time that is reached first will operate first.
- " ↑ " and " ↓ " display shows the order of OFF timer and ON timer operation.

(Example 1) The current time is 8:00 PM.
The unit turns off at 11:00 PM, and on at 6:00 AM.



(Example 2) The current time is 11:00 AM.
The unit turns on at 5:00 PM, and off at 9:00 PM.

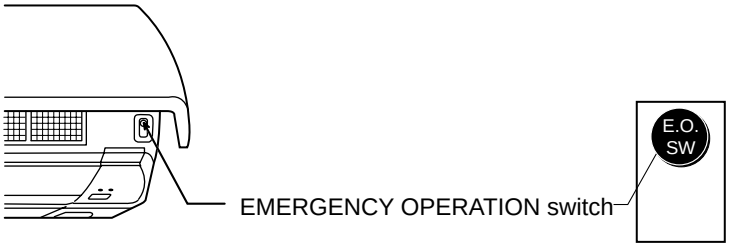


NOTE : If the main power is turned off or a power failure occurs while AUTO START/STOP timer is active, the timer setting is cancelled. As these models are equipped with an auto restart function, the air conditioner starts operating with timer cancelled when power is restored.

11-9. EMERGENCY/TEST OPERATION

In case of test run operation or emergency operation, use EMERGENCY OPERATION switch on the front of the indoor unit. Emergency operation is available when the remote controller is missing, has failed or the batteries of the remote controller run down. The unit will start and OPERATION INDICATOR lamp will light.
The first 30 minutes of operation is the test run operation. This operation is for servicing. The Indoor fan speed runs at High speed and the system is in continuous operation (with thermostat ON).
After 30 minutes of test run operation the system shifts to EMERGENCY COOL / HEAT MODE with a set temperature of 75°F. The fan speed shifts to Med..
All protective operations such as the coil frost prevention works even in emergency operation.
In the test run or emergency operation, the horizontal vane operates in VANE AUTO ( ) mode.
Emergency operation continues until EMERGENCY OPERATION switch is pressed once or twice or the unit receives any signal from the remote controller. In case of latter normal operation will start.

NOTE : Do not press EMERGENCY OPERATION switch during normal operation.



Operation mode	COOL	HEAT (MSZ)
Set temperature	75°F	75°F
Fan speed	Medium	Medium
Horizontal vane	Auto	Auto

The operation mode is indicated by the Operation Indicator lamp on the indoor unit as following

Operation indicator lamp

(MSZ type)

Press once <Cool>

Press again <Heat>

Press once again <Stop>

Lighted

Not lighted

(MSY type)

Press once <Cool>

Press again <Stop>

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